



US Retail Compensation and Benefits Survey **Restaurant**

Salary data to position your restaurant for the future

A lot has changed — yet making your restaurant customers happy is still important. Use the data within the Restaurant module of the US Retail Compensation and Benefits Survey to keep and attract top talent so that your restaurant is ready for the future.





<<View full list>>

Top 20 matched positions

- 1. Food Service Crew Member (Hospitality & Retail) Experienced Para-Professional (S2)
 - 2. Commissary Chef/Line Cook Entry Para-Professional (S1)
- 3. Food Service Crew Member (Hospitality & Retail) Entry Para-Professional (S1)
- 4. Commissary Chef/Line Cook Senior Para-Professional (S3)
- 5. Single Location Restaurant Management (Hospitality & Retail) Team Leader (Para-Professionals) (M1)
- 6. Cashier Experienced Para-Professional (S2)
- 7. Food Service Crew Member (Hospitality & Retail) Senior Para-Professional (S3)
- 8. Single Location Restaurant Management (Hospitality & Retail) Manager (M3)
- 9. Single Location Restaurant Management (Hospitality & Retail) Team Leader (Professionals) (M2)
- 10. Food Delivery Driver (Hospitality & Retail) Entry Para-Professional (S1)
- 11. Restaurant Management Trainee (Hospitality & Retail) Specialist Para-Professional (S4)
- 12. Commissary/Cafeteria Management Manager (M3)
- 13. Executive Chef (Hospitality & Retail) Manager (M3)
- 14. Food Table Service (Hospitality & Retail) Entry Para-Professional (S1)
- 15. Facilities Repair & Maintenance Technician Experienced Para-Professional (S2)
- 16. Coffee/Tea Preparation & Service (Barista) (Hospitality & Retail) Entry Para-Professional (S1)
- 17. Host/Hostess (Hospitality & Retail) Entry Para-Professional (S1)
- 18. Carryout/Delivery Coordination (Hospitality & Retail) Entry Para-Professional (S1)
- 19. Commissary Chef/Line Cook Experienced Para-Professional (S2)
- 20. Table Cleaning & Reset (Hospitality & Retail) Entry Para-Professional (S1)

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Position families analyzed

- Catering
- Franchising
- Quality

Data collected

- Base salary
- FLSA status
- Full-time/part-time status
- LTI eligibility and plan type
- Number of restaurants managed
- Restaurant sales volume
- Salary range
- Scheduled hours per week
- STI eligibility and amounts
- Union status
- Years in organization and years in position



47 companies submitting data

Restaurant management

- Restaurant/field operations
- Training

HR Practices

- Base pay increase budgets
- Benefit eligibility full-time and part-time
- · Company cars and cell phones
- Development and career opportunities
- Incentive award policies
- PTO, vacation and sick leave, holiday policies
- Recruiting and retention practices
- Turnover



Mercer surveys are built using employee data collected from companies. The act of submitting data to a survey is known as survey participation and your company is then viewed as a participant that is entitled to receive these great benefits:

- A discount on the survey results.
- Exclusive invitations to events that provide expert insight into the survey results.
- The ability to compare your data to peer companies or competitors that you select.



Survey schedule

Participation runs from March through May with results published in September.



Pricing

\$1,800 – Participants

\$5,400 – Non-participants

Mercer WIN®

Survey results are published in Mercer WIN offering you simplified, single-point access to a broad range of data and analytics. Customize your analysis with ease.

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Sample report

| Compensation Element | No. of Orgs | No. of Obs | */ ** | Inc Wtd 10th %ile | Inc Wtd 25th %ile | Inc Wtd Mean | Inc Wtd Median | Inc Wtd 75th %ile | Inc Wtd 90th %ile |
|-------------------------------|----------------|---------------|----------|----------------------|----------------------|--------------|----------------|----------------------|----------------------|
| Base Salary | 77 | 503 | * | 40,000 | 45,760 | 60,928 | 53,456 | 72,084 | 91,987 |
| Salary Min | 41 | 106 | | 42,200 | 48,000 | 55,714 | 52,900 | 61,033 | 73,960 |
| Salary Mid | 42 | 111 | | 54,700 | 60,000 | 71,137 | 67,100 | 76,250 | 94,000 |
| Salary Max | 41 | 106 | | 70,080 | 72,825 | 88,052 | 81,100 | 95,186 | 122,200 |
| STI Threshold % Base | 6 | 12 | * | | | 3.1 | 2.8 | | |
| STI Target | 34 | 112 | * | 2,036 | 2,668 | 5,926 | 4,289 | 8,542 | 12,560 |
| STI Target % of Base | 34 | 112 | ** | | | 7.2 | 7.0 | | |
| STI Maximum % Base | 16 | 62 | ** | | | 11.7 | 8.0 | | |
| STI Actual | 28 | 101 | * | 1,871 | 2,367 | 5,886 | 4,180 | 8,114 | 12,700 |
| STI Actual % Base | 28 | 101 | ** | | | 7.2 | 5.7 | | |
| Sales Incentive (Target) | 9 | 53 | * | 11,692 | 13,288 | 19,636 | 16,513 | 22,223 | 30,250 |
| Sales Incentive Target % Base | 9 | 53 | ** | | | 28.4 | 20.0 | | |
| Sales Incentive Actual | 12 | 61 | * | 7,328 | 13,235 | 45,910 | 31,777 | 70,230 | 106,142 |
| Sales Incentive Actual % Base | 12 | 61 | * | 9.7 | 21.3 | 94.9 | 40.9 | 164.4 | 244.3 |
| Profit Sharing Actual | 2 | 2 | ** | | | | | | |
| Profit Sharing Actual % Base | 2 | 2 | ** | | | | | | |
| Total Cash - Target | 61 | 262 | | 49,864 | 58,334 | 79,249 | 74,380 | 94,791 | 116,840 |
| Total Cash Target - Receivers | 40 | 155 | | 54,601 | 69,784 | 89,263 | 85,244 | 102,797 | 130,082 |
| Total Cash - Actual | 77 | 503 | * | 40,019 | 46,010 | 67,693 | 56,476 | 80,000 | 114,305 |
| Total Cash Actual - Receivers | 41 | 164 | | 56,616 | 70,716 | 94,153 | 88,520 | 114,902 | 140,855 |
| LTI (B-S) | 5 | 11 | ** | | | 17,845 | ., | | |
| LTI % of Base (B-S) | 5 | 11 | * | | | 20.9 | 7.6 | | |
| TDC Target (B-S) | 61 | 262 | | 49,864 | 58,334 | 79,987 | 75,108 | 94,825 | 122,771 |
| TDC Target (B-S), Rcvrs | 4 | 10 | * | | | | | | |
| TDC Actual (B-S) | 77 | 503 | * | 40,019 | 46,010 | 68,083 | 56,476 | 81,360 | 115,461 |
| TDC Actual (B-S) Rcvrs | 5 | 11 | * | | | 100,709 | 85,982 | | |
| Tenure - Organization | 73 | 496 | * | 0 | 1 | 7 | 3 | 7 | 19 |

Contact us to order or for more information

imercer.com/retail

888 942 4111

surveys@mercer.com