## 7

## Policy and Practices Reports

## All Industries

### 7.1. Company Remuneration Policy

### 7.1.1. Salary Review Policy

The most common salary review dates are: January and April.
Table 1. When are organization's salaries reviewed?

| Month | Percentage of organizations |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Head of Organization | Executives | Management | Professional |  | Para- <br> Professional |  |
|  |  |  |  | Sales | NonSales | White Collar | Blue Collar |
| January | 37\% | 39\% | 37\% | 36\% | 38\% | 41\% | 46\% |
| February | 1\% | 2\% | 2\% | 3\% | 3\% | 3\% | 2\% |
| March | 8\% | 7\% | 8\% | 7\% | 7\% | 6\% | 4\% |
| April | 37\% | 35\% | 36\% | 36\% | 35\% | 34\% | 34\% |
| May | 2\% | 2\% | 3\% | 2\% | 3\% | 2\% | 2\% |
| June | 2\% | 2\% | 2\% | 2\% | 3\% | 3\% | 3\% |
| July | 6\% | 6\% | 7\% | 6\% | 7\% | 7\% | 6\% |
| August | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% |
| September | 3\% | 3\% | 3\% | 4\% | 4\% | 3\% | 3\% |
| October | 3\% | 3\% | 4\% | 5\% | 4\% | 4\% | 4\% |
| November | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | - |
| December | 4\% | 4\% | 5\% | 4\% | 4\% | 4\% | 4\% |
| Anniversary | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% |
| No. of Organizations | 207 | 246 | 277 | 243 | 278 | 256 | 195 |

Organizations can indicate more than one time of review, therefore total may exceed $100 \%$.
$5 \%$ of the organizations surveyed provided salary reviews more than once per year, and almost all companies provided it at the same time across the board.

Table 2. Prediction on 2010 salary increase practices

|  | Percentage of Organizations |  |  | No. of <br> Organizations |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | >1\% <br> lower | $0 \%-1 \%$ <br> low er | No <br> change |  | $>1 \%$ <br> higher |  |
| Head of Organization | $30 \%$ | $15 \%$ | $42 \%$ | $2 \%$ | $10 \%$ | 99 |
| Executives | $32 \%$ | $11 \%$ | $38 \%$ | $7 \%$ | $13 \%$ | 149 |
| Management | $33 \%$ | $11 \%$ | $36 \%$ | $6 \%$ | $14 \%$ | 177 |
| Professional - Sales | $29 \%$ | $14 \%$ | $39 \%$ | $6 \%$ | $13 \%$ | 150 |
| Professional - Non <br> Sales | $28 \%$ | $13 \%$ | $41 \%$ | $5 \%$ | $14 \%$ | 175 |
| Para-Professional - <br> White collar | $28 \%$ | $13 \%$ | $41 \%$ | $4 \%$ | $14 \%$ | 158 |
| Para-Professional - <br> Blue collar | $22 \%$ | $12 \%$ | $42 \%$ | $5 \%$ | $19 \%$ | 118 |
| Overall | $28 \%$ | $13 \%$ | $39 \%$ | $5 \%$ | $15 \%$ | 202 |

Not all organizations were able to provide the requested information

### 7.1.2. Base Salary Increases - All Industries

The following table (Table 3,5,7) reflects the percentage of base salary increases excluding companies with a salary freeze. The following table (Table 4,6,8) reflects the percentage of base salary increases including companies with a salary freeze. In 2009, 32 companies reported a salary freeze.

Table 3. What is the salary increase awarded for 2008 (excluding salary freeze)?

|  | $\begin{aligned} & \text { 25th } \\ & \text { Percentile } \end{aligned}$ | Average | Median | 75th <br> Percentile | No. of Organizations |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Head of Organization | 8.0\% | 9.8\% | 10.0\% | 11.7\% | 111 |
| Executives | 8.0\% | 10.1\% | 10.0\% | 12.0\% | 191 |
| Management | 8.3\% | 10.3\% | 10.0\% | 12.0\% | 239 |
| Professional - Sales | 8.6\% | 10.4\% | 10.0\% | 12.0\% | 201 |
| Professional - Non Sales | 9.0\% | 10.8\% | 10.6\% | 12.0\% | 237 |
| Para-Professional - White collar | 9.0\% | 10.6\% | 10.4\% | 12.0\% | 218 |
| Para-Professional - Blue collar | 9.0\% | 10.7\% | 10.6\% | 12.0\% | 164 |
| Overall* | 9.2\% | 10.9\% | 10.6\% | 12.0\% | 275 |

Based on 275 responses

* Analysis is based on companies that provided information on overall salary increases and it is not based on the computation from the different employee categories.

Table 4. What is the salary increase awarded for 2008 (including salary freeze)?

|  | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Organizations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $6.0 \%$ | $8.5 \%$ | $10.0 \%$ | $11.0 \%$ | 127 |
| Executives | $8.0 \%$ | $9.7 \%$ | $10.0 \%$ | $12.0 \%$ | 200 |
| Management | $8.0 \%$ | $10.0 \%$ | $10.0 \%$ | $12.0 \%$ | 246 |
| Professional - Sales | $8.4 \%$ | $10.1 \%$ | $10.0 \%$ | $12.0 \%$ | 208 |
| Professional - Non Sales | $8.7 \%$ | $10.5 \%$ | $10.4 \%$ | $12.0 \%$ | 244 |
| Para-Professional - White <br> collar | $9.0 \%$ | $10.4 \%$ | $10.0 \%$ | $12.0 \%$ | 223 |
| Para-Professional - Blue <br> collar | $9.0 \%$ | $10.6 \%$ | $10.5 \%$ | $12.0 \%$ | 166 |
| Overall* | $9.0 \%$ | $10.6 \%$ | $10.5 \%$ | $12.0 \%$ | 283 |

Based on 283 responses

* Analysis is based on companies that provided information on overall salary increases and it is not based on the computation from the different employee categories.

Table 5. What is the salary increase for 2009 (excluding salary freeze)?

|  | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Organizations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $7.9 \%$ | $9.7 \%$ | $10.0 \%$ | $11.1 \%$ | 96 |
| Executives | $7.1 \%$ | $9.3 \%$ | $9.6 \%$ | $11.0 \%$ | 167 |
| Management | $7.2 \%$ | $9.3 \%$ | $9.5 \%$ | $11.5 \%$ | 214 |
| Professional - Sales | $8.0 \%$ | $9.6 \%$ | $10.0 \%$ | $11.4 \%$ | 184 |
| Professional - Non Sales | $8.0 \%$ | $9.7 \%$ | $10.0 \%$ | $11.3 \%$ | 217 |
| Para-Professional - White <br> collar | $8.0 \%$ | $9.9 \%$ | $10.0 \%$ | $12.0 \%$ | 200 |
| Para-Professional - Blue <br> collar | $8.0 \%$ | $10.2 \%$ | $10.0 \%$ | $12.0 \%$ | 151 |
| Overall* | $7.5 \%$ | $9.7 \%$ | $10.0 \%$ | $11.7 \%$ | 246 |
| Bace |  |  |  |  |  |

Based on 246 responses

* Analysis is based on companies that provided information on overall salary increases and it is not based on the computation from the different employee categories.

Table 6. What is the salary increase for 2009 (including salary freeze)?

|  | 25th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Organizations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $0.0 \%$ | $7.2 \%$ | $8.5 \%$ | $10.0 \%$ | 129 |
| Executives | $5.0 \%$ | $7.7 \%$ | $9.0 \%$ | $10.9 \%$ | 202 |
| Management | $6.0 \%$ | $8.2 \%$ | $9.0 \%$ | $11.0 \%$ | 245 |
| Professional - Sales | $6.0 \%$ | $8.5 \%$ | $9.4 \%$ | $11.1 \%$ | 208 |
| Professional - Non Sales | $6.9 \%$ | $8.7 \%$ | $9.4 \%$ | $11.0 \%$ | 243 |
| Para-Professional - White <br> collar | $7.4 \%$ | $8.9 \%$ | $10.0 \%$ | $11.6 \%$ | 223 |
| Para-Professional - Blue <br> collar | $7.6 \%$ | $9.3 \%$ | $10.0 \%$ | $11.5 \%$ | 165 |
| Overall* | $6.2 \%$ | $8.6 \%$ | $9.8 \%$ | $11.2 \%$ | 279 |
| B 279 |  |  |  |  |  |

Based on 279 responses

* Analysis is based on companies that provided information on overall salary increases and it is not based on the calculation from the different employee categories.

Table 7. What is the salary increase forecast for 2010 (excluding salary freeze)?

|  | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Organizations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $8.0 \%$ | $9.6 \%$ | $10.0 \%$ | $11.0 \%$ | 90 |
| Executives | $8.0 \%$ | $9.4 \%$ | $10.0 \%$ | $11.0 \%$ | 140 |
| Management | $8.0 \%$ | $9.4 \%$ | $10.0 \%$ | $11.0 \%$ | 172 |
| Professional - Sales | $8.0 \%$ | $9.6 \%$ | $10.0 \%$ | $11.0 \%$ | 147 |
| Professional - Non Sales | $8.0 \%$ | $9.8 \%$ | $10.0 \%$ | $11.2 \%$ | 171 |
| Para-Professional - <br> White collar | $8.0 \%$ | $9.9 \%$ | $10.0 \%$ | $11.2 \%$ | 154 |
| Para-Professional - Blue <br> collar | $8.0 \%$ | $10.0 \%$ | $10.0 \%$ | $11.0 \%$ | 115 |
| Overall* | $8.0 \%$ | $9.8 \%$ | $10.0 \%$ | $11.0 \%$ | 194 |
| Basen |  |  |  |  |  |

Based on 194 responses

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.

Table 8. What is the salary increase forecast for 2010 (including salary freeze)?

|  | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Organizations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $7.0 \%$ | $8.9 \%$ | $10.0 \%$ | $10.5 \%$ | 97 |
| Executives | $8.0 \%$ | $9.0 \%$ | $10.0 \%$ | $10.4 \%$ | 146 |
| Management | $8.0 \%$ | $9.2 \%$ | $10.0 \%$ | $10.8 \%$ | 175 |
| Professional - Sales | $8.0 \%$ | $9.5 \%$ | $10.0 \%$ | $11.0 \%$ | 149 |
| Professional - Non Sales | $8.0 \%$ | $9.6 \%$ | $10.0 \%$ | $11.0 \%$ | 174 |
| Para-Professional - <br> White collar | $8.0 \%$ | $9.7 \%$ | $10.0 \%$ | $11.0 \%$ | 157 |
| Para-Professional - Blue <br> collar | $8.0 \%$ | $9.9 \%$ | $10.0 \%$ | $11.0 \%$ | 116 |
| Overall* | $8.0 \%$ | $9.4 \%$ | $10.0 \%$ | $11.0 \%$ | 202 |
| Bar |  |  |  |  |  |

Based on 202 responses

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.

Table 9. What factors determine individual increases?

|  | No. of Organizations | Percentage of <br> Organizations |
| :--- | :--- | :--- |
| Company Performance | 209 | $77 \%$ |
| Individual Performance | 263 | $97 \%$ |
| Length of Service | 46 | $17 \%$ |
| Inflation | 202 | $74 \%$ |
| Job Level | 133 | $49 \%$ |
| Position in Salary Range | 196 | $72 \%$ |
| Others | 24 | $9 \%$ |

Based on 272 responses. Organizations can indicate more than one factor, therefore the total may exceed $100 \%$.

### 7.1.3. Base Salary Increases - By Specific Industry Survey

The following table (table 10) reflects base salary percentage increases by industries, excluding companies with a salary freeze. In 2009, 32 companies reported a salary freeze which coming from Chemical, Consumer Goods, Hi-Tech, Manufacturing, Telecommunication, Shipping and Logistic and Others.The following table (Table 11) reflects the percentage of base salary increases including companies with a salary freeze for those respective industries.

Table 10. Base salary increases - By specific industry survey (excluding salary freeze)

|  |  | Automotive |  |  |  | Chemical |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25 thP | Avg. | Med. | 75 thP | 25 thP | Avg. | Med. | 75 thP |
| 2008 | Head of Organization | - | 8.6\% | 9.0\% | - | 9.7\% | 10.1\% | 10.2\% | 11.0\% |
|  | Executives | 5.0\% | 6.8\% | 7.0\% | 9.0\% | 9.0\% | 9.6\% | 10.0\% | 11.0\% |
|  | Management | 6.6\% | 7.2\% | 7.5\% | 8.8\% | 9.0\% | 10.7\% | 10.0\% | 11.5\% |
|  | Professional Sales | 6.8\% | 7.5\% | 8.0\% | 9.5\% | 10.0\% | 11.5\% | 10.7\% | 11.7\% |
|  | Professional Non Sales | 7.5\% | 7.7\% | 8.0\% | 9.0\% | 10.0\% | 11.6\% | 11.0\% | 12.0\% |
|  | Para- <br> Professional - <br> White collar | 7.5\% | 8.2\% | 9.0\% | 10.6\% | 10.0\% | 11.7\% | 10.9\% | 12.3\% |
|  | Para- <br> Professional Blue collar | 8.3\% | 8.8\% | 10.3\% | 11.0\% | 10.0\% | 11.7\% | 11.0\% | 12.3\% |
|  | Overall* | 7.6\% | 8.4\% | 8.3\% | 10.5\% | 10.0\% | 11.5\% | 10.7\% | 11.7\% |
| 2009 | Head of Organization | - | 8.0\% | - | - | 8.1\% | 9.3\% | 8.9\% | 10.9\% |
|  | Executives | 5.3\% | 6.1\% | 6.3\% | 6.9\% | 7.0\% | 8.1\% | 8.0\% | 10.0\% |
|  | Management | 3.0\% | 5.1\% | 5.0\% | 6.5\% | 7.2\% | 8.7\% | 8.5\% | 11.4\% |
|  | Professional Sales | 5.0\% | 5.0\% | 5.5\% | 6.0\% | 7.5\% | 9.1\% | 8.9\% | 10.9\% |
|  | Professional Non Sales | 4.8\% | 5.2\% | 6.0\% | 6.1\% | 7.5\% | 9.6\% | 9.0\% | 11.4\% |
|  | Para- <br> Professional White collar | 5.8\% | 7.1\% | 6.3\% | 10.3\% | 7.5\% | 9.6\% | 9.9\% | 12.0\% |
|  | ParaProfessional Blue collar | 8.3\% | 9.2\% | 10.0\% | 11.0\% | 7.4\% | 9.4\% | 9.7\% | 11.9\% |
|  | Overall* | 4.5\% | 5.5\% | 5.2\% | 6.5\% | 7.5\% | 9.0\% | 9.0\% | 11.5\% |
|  |  |  |  |  |  |  |  |  |  |
| 2010 | Head of Organization | 4.0\% | 6.8\% | 8.0\% | 8.0\% | 7.5\% | 8.5\% | 9.0\% | 10.0\% |
|  | Executives | 3.8\% | 5.8\% | 5.8\% | 8.0\% | 7.5\% | 8.5\% | 8.0\% | 10.0\% |
|  | Management | 4.0\% | 5.8\% | 5.0\% | 8.0\% | 7.9\% | 8.8\% | 8.5\% | 10.0\% |
|  | Professional Sales | 5.0\% | 5.9\% | 6.0\% | 8.0\% | 8.0\% | 9.0\% | 9.0\% | 10.0\% |
|  | Professional Non Sales | 4.8\% | 5.7\% | 5.5\% | 8.0\% | 8.0\% | 9.2\% | 9.0\% | 10.0\% |
|  | Para- <br> Professional White collar | 5.8\% | 7.1\% | 7.0\% | 9.1\% | 8.0\% | 9.7\% | 10.0\% | 10.5\% |
|  | Para- <br> Professional Blue collar | 6.4\% | 7.8\% | 8.8\% | 10.8\% | 8.0\% | 9.8\% | 10.0\% | 10.4\% |
|  | Overall* | 5.0\% | 6.8\% | 7.0\% | 8.5\% | 8.0\% | 9.2\% | 9.0\% | 10.0\% |

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.

|  |  | Consumer Goods |  |  |  | High-Tech |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25 thP | Avg. | Med. | 75 thP | 25 thP | Avg. | Med. | 75 thP |
| 2008 | Head of Organization | 7.3\% | 9.9\% | 10.3\% | 11.0\% | 8.0\% | 9.9\% | 10.0\% | 11.3\% |
|  | Executives | 8.6\% | 10.5\% | 10.3\% | 12.0\% | 7.8\% | 9.5\% | 10.0\% | 10.3\% |
|  | Management | 8.5\% | 10.1\% | 10.0\% | 11.6\% | 8.8\% | 10.2\% | 10.0\% | 11.3\% |
|  | Professional Sales | 8.9\% | 10.1\% | 10.5\% | 11.6\% | 8.0\% | 10.2\% | 10.0\% | 12.0\% |
|  | Professional Non Sales | 8.5\% | 10.3\% | 10.6\% | 12.0\% | 9.1\% | 11.0\% | 10.3\% | 12.0\% |
|  | Para- <br> Professional White collar | 9.0\% | 10.3\% | 10.0\% | 11.3\% | 8.0\% | 9.6\% | 10.0\% | 11.0\% |
|  | Para- <br> Professional Blue collar | 9.0\% | 10.8\% | 11.0\% | 11.9\% | - | 6.8\% | - | - |
|  | Overall* | 9.0\% | 10.4\% | 10.2\% | 11.0\% | 9.8\% | 11.0\% | 10.7\% | 13.0\% |
| 2009 | Head of Organization | 8.7\% | 10.6\% | 10.0\% | 13.3\% | 9.5\% | 10.7\% | 10.0\% | 10.0\% |
|  | Executives | 8.5\% | 9.5\% | 10.0\% | 11.6\% | 9.4\% | 10.3\% | 10.0\% | 10.6\% |
|  | Management | 8.1\% | 9.6\% | 9.7\% | 11.6\% | 9.0\% | 10.6\% | 10.0\% | 12.2\% |
|  | Professional Sales | 8.2\% | 9.8\% | 10.0\% | 11.5\% | 9.1\% | 10.8\% | 10.0\% | 11.9\% |
|  | Professional Non Sales | 8.3\% | 9.6\% | 10.0\% | 11.2\% | 9.0\% | 11.1\% | 10.0\% | 12.0\% |
|  | Para- <br> Professional White collar | 8.6\% | 10.1\% | 10.0\% | 12.0\% | 9.1\% | 11.3\% | 10.0\% | 13.2\% |
|  | Para- <br> Professional Blue collar | 9.4\% | 11.1\% | 10.9\% | 12.0\% | - | 8.3\% | 9.9\% | - |
|  | Overall* | 8.5\% | 10.2\% | 10.2\% | 11.8\% | 9.5\% | 10.2\% | 10.6\% | 11.7\% |
| 2010 | Head of Organization | 10.0\% | 10.8\% | 10.0\% | 12.0\% | 10.0\% | 12.5\% | 10.0\% | 15.0\% |
|  | Executives | 9.5\% | 9.9\% | 10.0\% | 11.5\% | 10.0\% | 12.1\% | 10.0\% | 13.0\% |
|  | Management | 8.5\% | 9.5\% | 10.0\% | 11.0\% | 10.0\% | 11.7\% | 10.0\% | 13.0\% |
|  | Professional Sales | 9.0\% | 9.9\% | 10.0\% | 12.0\% | 10.0\% | 12.1\% | 10.5\% | 13.5\% |
|  | Professional Non Sales | 9.0\% | 9.8\% | 10.0\% | 12.0\% | 10.0\% | 12.8\% | 11.5\% | 14.5\% |
|  | Para- <br> Professional White collar | 9.0\% | 10.0\% | 10.0\% | 11.8\% | 10.0\% | 12.7\% | 12.0\% | 13.0\% |
|  | ParaProfessional Blue collar | 10.0\% | 10.5\% | 10.0\% | 12.0\% | - | - | - | - |
|  | Overall* | 8.6\% | 10.0\% | 10.0\% | 11.0\% | 10.0\% | 11.3\% | 11.0\% | 12.8\% |

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.

|  |  | IPMG |  |  |  | Life Insurance |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25 thP | Avg. | Med. | 75 thP | 25thP | Avg. | Med. | 75thP |
| 2008 | Head of Organization | 6.7\% | 8.6\% | 9.5\% | 11.5\% | - | 10.8\% | 11.0\% | - |
|  | Executives | 8.0\% | 9.9\% | 9.0\% | 12.0\% | 9.5\% | 10.4\% | 12.0\% | 12.3\% |
|  | Management | 8.3\% | 9.9\% | 10.0\% | 12.0\% | 8.0\% | 11.1\% | 12.0\% | 13.0\% |
|  | Professional Sales | 8.8\% | 10.0\% | 10.0\% | 11.9\% | 9.0\% | 10.9\% | 10.0\% | 12.5\% |
|  | Professional Non Sales | 8.6\% | 10.6\% | 10.0\% | 11.5\% | 9.8\% | 11.2\% | 11.3\% | 12.3\% |
|  | Para- <br> Professional White collar | 8.0\% | 9.5\% | 9.0\% | 10.6\% | 10.0\% | 11.0\% | 11.0\% | 12.0\% |
|  | Para- <br> Professional Blue collar | 8.3\% | 9.7\% | 9.9\% | 10.3\% | - | - | - | - |
|  | Overall* | 8.7\% | 10.6\% | 10.0\% | 11.8\% | 10.0\% | 11.1\% | 11.9\% | 12.0\% |
| 2009 | Head of Organization | 9.0\% | 9.5\% | 10.0\% | 10.5\% | - | 9.0\% | 8.0\% | - |
|  | Executives | 8.3\% | 10.0\% | 10.0\% | 11.0\% | 4.9\% | 7.8\% | 5.5\% | 11.3\% |
|  | Management | 9.0\% | 10.2\% | 10.0\% | 11.0\% | 5.0\% | 7.9\% | 6.0\% | 10.0\% |
|  | Professional Sales | 9.0\% | 10.5\% | 10.1\% | 11.6\% | 5.5\% | 9.0\% | 7.0\% | 12.5\% |
|  | Professional Non Sales | 9.0\% | 10.1\% | 10.0\% | 10.8\% | 6.5\% | 9.4\% | 9.0\% | 11.3\% |
|  | Para- <br> Professional White collar | 9.0\% | 10.1\% | 10.0\% | 11.0\% | 6.0\% | 9.0\% | 8.0\% | 10.0\% |
|  | Para- <br> Professional - <br> Blue collar | 9.0\% | 10.2\% | 10.3\% | 11.4\% | - | - | - | - |
|  | Overall* | 9.4\% | 10.3\% | 10.3\% | 11.6\% | 5.0\% | 8.4\% | 6.9\% | 10.0\% |
| 2010 | Head of Organization | 9.3\% | 9.3\% | 10.0\% | 10.0\% | - | 10.5\% | 10.5\% | - |
|  | Executives | 9.0\% | 9.8\% | 10.0\% | 10.0\% | 8.3\% | 10.8\% | 10.5\% | 14.3\% |
|  | Management | 9.0\% | 9.8\% | 10.0\% | 10.0\% | 8.5\% | 10.7\% | 10.0\% | 13.5\% |
|  | Professional Sales | 10.0\% | 9.9\% | 10.0\% | 11.0\% | 9.3\% | 11.1\% | 11.0\% | 14.3\% |
|  | Professional Non Sales | 9.0\% | 9.9\% | 10.0\% | 10.0\% | 10.5\% | 11.6\% | 12.0\% | 14.3\% |
|  | Para- <br> Professional White collar | 9.0\% | 9.6\% | 10.0\% | 10.0\% | 9.5\% | 11.3\% | 12.0\% | 13.5\% |
|  | ParaProfessional Blue collar | 9.0\% | 9.6\% | 10.0\% | 10.0\% | - | - | - | - |
|  | Overall* | 9.0\% | 9.8\% | 10.0\% | 10.3\% | 7.5\% | 10.1\% | 10.0\% | 12.8\% |

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.

|  |  | Manufacturing |  |  |  | Mining |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25thP | Avg. | Med. | 75 thP | 25thP | Avg. | Med. | 75 thP |
| 2008 | Head of Organization | 8.0\% | 11.1\% | 10.0\% | 11.0\% | - | 7.7\% | - | - |
|  | Executives | 9.0\% | 10.8\% | 10.0\% | 13.5\% | 10.8\% | 13.6\% | 11.5\% | 12.8\% |
|  | Management | 8.5\% | 10.4\% | 10.0\% | 12.3\% | 11.0\% | 12.5\% | 12.0\% | 15.0\% |
|  | Professional Sales | 8.3\% | 10.9\% | 11.0\% | 12.3\% | - | 13.0\% | 13.0\% | - |
|  | Professional Non Sales | 9.9\% | 11.7\% | 11.0\% | 12.5\% | 11.0\% | 12.1\% | 11.0\% | 14.0\% |
|  | Para- <br> Professional - <br> White collar | 10.0\% | 12.2\% | 11.0\% | 13.1\% | 11.0\% | 12.0\% | 12.0\% | 14.0\% |
|  | ParaProfessional Blue collar | 10.0\% | 11.8\% | 11.2\% | 15.0\% | 10.3\% | 11.8\% | 12.0\% | 14.0\% |
|  | Overall* | 10.0\% | 12.2\% | 11.0\% | 13.4\% | 11.0\% | 12.9\% | 12.0\% | 14.3\% |
| 2009 | Head of Organization | 6.1\% | 10.1\% | 9.0\% | 13.4\% | - | 7.3\% | - | - |
|  | Executives | 8.1\% | 10.8\% | 10.0\% | 13.4\% | 9.8\% | 18.4\% | 12.5\% | 15.0\% |
|  | Management | 8.1\% | 10.1\% | 10.0\% | 12.1\% | 10.0\% | 16.3\% | 12.5\% | 15.0\% |
|  | Professional Sales | 6.9\% | 9.3\% | 9.7\% | 11.5\% | - | 12.5\% | 12.5\% | - |
|  | Professional Non Sales | 8.6\% | 9.8\% | 9.4\% | 12.1\% | 10.0\% | 15.5\% | 12.0\% | 15.0\% |
|  | Para- <br> Professional White collar | 8.5\% | 10.0\% | 10.0\% | 11.9\% | 10.0\% | 15.8\% | 13.0\% | 15.0\% |
|  | ParaProfessional Blue collar | 10.0\% | 10.6\% | 10.6\% | 12.1\% | 10.5\% | 17.4\% | 13.0\% | 15.0\% |
|  | Overall* | 7.8\% | 9.8\% | 9.5\% | 12.2\% | 10.0\% | 15.8\% | 12.0\% | 15.0\% |
| 2010 | Head of Organization | 8.0\% | 7.9\% | 8.0\% | 9.5\% | - | 7.0\% | - | - |
|  | Executives | 5.0\% | 7.8\% | 8.0\% | 10.0\% | 9.0\% | 10.5\% | 9.5\% | 11.5\% |
|  | Management | 5.0\% | 7.5\% | 8.0\% | 9.5\% | 8.0\% | 10.5\% | 9.0\% | 12.5\% |
|  | Professional Sales | 5.6\% | 7.8\% | 8.0\% | 9.5\% | - | 11.5\% | 11.0\% | - |
|  | Professional Non Sales | 7.2\% | 8.1\% | 8.0\% | 9.5\% | 8.5\% | 10.8\% | 10.0\% | 12.5\% |
|  | Para- <br> Professional White collar | 8.0\% | 8.9\% | 9.0\% | 10.0\% | 8.5\% | 11.0\% | 10.0\% | 13.0\% |
|  | Para- <br> Professional - <br> Blue collar | 8.0\% | 8.9\% | 8.0\% | 10.0\% | 9.0\% | 11.1\% | 10.0\% | 13.0\% |
|  | Overall* | 7.4\% | 8.4\% | 8.0\% | 10.0\% | 8.5\% | 10.8\% | 10.0\% | 12.5\% |

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.

|  |  | Mining \& Mining Services |  |  |  | Shipping \& Logistics |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25 thP | Avg. | Med. | 75 thP | 25thP | Avg. | Med. | 75 thP |
| 2008 | Head of Organization | 9.0\% | 9.6\% | 10.0\% | 11.5\% | - | 12.0\% | 11.5\% | - |
|  | Executives | 10.0\% | 12.7\% | 12.0\% | 12.0\% | 7.8\% | 10.3\% | 10.5\% | 12.0\% |
|  | Management | 10.0\% | 11.8\% | 11.5\% | 13.1\% | 8.6\% | 11.5\% | 10.5\% | 12.0\% |
|  | Professional Sales | 11.0\% | 12.4\% | 12.0\% | 14.0\% | 11.0\% | 13.0\% | 12.0\% | 12.5\% |
|  | Professional Non Sales | 10.0\% | 11.7\% | 11.0\% | 12.3\% | 9.4\% | 12.4\% | 11.5\% | 12.4\% |
|  | Para- <br> Professional - <br> White collar | 10.0\% | 11.5\% | 11.5\% | 12.0\% | 10.0\% | 12.2\% | 11.0\% | 12.0\% |
|  | ParaProfessional Blue collar | 10.0\% | 11.4\% | 12.0\% | 12.0\% | 8.5\% | 10.2\% | 11.3\% | 12.0\% |
|  | Overall* | 10.0\% | 12.1\% | 11.5\% | 12.6\% | 9.5\% | 12.0\% | 11.5\% | 12.7\% |
| 2009 | Head of Organization | 8.5\% | 9.2\% | 10.0\% | 10.8\% | - | - | - | - |
|  | Executives | 9.8\% | 15.5\% | 11.5\% | 13.5\% | 4.9\% | 9.5\% | 9.7\% | 14.4\% |
|  | Management | 8.5\% | 13.3\% | 10.0\% | 13.0\% | 5.8\% | 9.6\% | 9.7\% | 14.4\% |
|  | Professional Sales | 11.0\% | 12.2\% | 12.0\% | 13.0\% | 9.4\% | 11.6\% | 11.3\% | 14.4\% |
|  | Professional Non Sales | 9.0\% | 13.5\% | 11.0\% | 13.0\% | 8.3\% | 10.8\% | 10.0\% | 13.8\% |
|  | Para- <br> Professional White collar | 10.0\% | 13.7\% | 12.0\% | 13.0\% | 7.8\% | 10.7\% | 10.0\% | 13.8\% |
|  | ParaProfessional Blue collar | 10.0\% | 14.2\% | 11.0\% | 13.0\% | 6.8\% | 8.8\% | 7.2\% | 9.4\% |
|  | Overall* | 9.5\% | 13.4\% | 11.0\% | 13.0\% | 6.7\% | 9.0\% | 7.2\% | 13.1\% |
|  |  |  |  |  |  |  |  |  |  |
| 2010 | Head of Organization | 8.0\% | 9.2\% | 10.0\% | 12.0\% | - | - | - | - |
|  | Executives | 9.0\% | 11.0\% | 11.0\% | 12.3\% | 4.7\% | 9.9\% | 11.5\% | 15.0\% |
|  | Management | 8.3\% | 10.7\% | 10.0\% | 12.8\% | 6.1\% | 10.2\% | 11.5\% | 15.0\% |
|  | Professional Sales | 10.0\% | 11.8\% | 12.0\% | 13.0\% | 8.3\% | 10.9\% | 12.1\% | 15.0\% |
|  | Professional Non Sales | 9.3\% | 11.0\% | 10.5\% | 12.8\% | 7.2\% | 10.5\% | 11.5\% | 15.0\% |
|  | Para- <br> Professional White collar | 9.3\% | 11.1\% | 11.0\% | 13.0\% | 8.2\% | 10.8\% | 11.9\% | 15.0\% |
|  | Para- <br> Professional - <br> Blue collar | 9.8\% | 11.3\% | 11.0\% | 13.0\% | - | 8.4\% | 7.8\% | - |
|  | Overall* | 9.5\% | 10.9\% | 10.0\% | 12.5\% | 6.8\% | 10.4\% | 11.5\% | 15.0\% |

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.

|  |  | Telecommunication |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25 thP | Avg. | Med. | 75 thP |
| 2008 | Head of Organization | 5.4\% | 8.8\% | 9.3\% | 12.0\% |
|  | Executives | 6.1\% | 8.5\% | 8.0\% | 11.1\% |
|  | Management | 4.6\% | 8.3\% | 9.3\% | 12.1\% |
|  | Professional Sales | 4.1\% | 8.6\% | 10.8\% | 11.4\% |
|  | Professional Non Sales | 4.1\% | 8.4\% | 10.8\% | 12.1\% |
|  | Para- <br> Professional - <br> White collar | 9.0\% | 10.1\% | 10.6\% | 12.5\% |
|  | Para- <br> Professional - <br> Blue collar | - | - | - | - |
|  | Overall* | 8.0\% | 9.9\% | 10.6\% | 11.9\% |
| 2009 | Head of Organization | 5.4\% | 8.4\% | 8.6\% | 9.8\% |
|  | Executives | 7.1\% | 8.5\% | 8.6\% | 9.9\% |
|  | Management | 7.3\% | 8.8\% | 9.0\% | 10.2\% |
|  | Professional Sales | 9.3\% | 10.4\% | 11.0\% | 11.9\% |
|  | Professional Non Sales | 7.3\% | 9.3\% | 10.0\% | 11.3\% |
|  | Para- <br> Professional - <br> White collar | 6.3\% | 9.4\% | 10.4\% | 12.2\% |
|  | Para- <br> Professional - <br> Blue collar | - | - | - | - |
|  | Overall* | 8.2\% | 10.1\% | 11.0\% | 12.0\% |
| 2010 | Head of Organization | 4.5\% | 7.2\% | 9.0\% | 9.0\% |
|  | Executives | 4.5\% | 7.2\% | 9.0\% | 9.0\% |
|  | Management | 4.5\% | 7.2\% | 9.0\% | 9.0\% |
|  | Professional Sales | - | 9.1\% | 10.0\% | - |
|  | Professional Non Sales | 4.5\% | 8.0\% | 9.0\% | 11.0\% |
|  | Para- <br> Professional - <br> White collar | - | 7.5\% | 6.8\% | - |
|  | Para- <br> Professional Blue collar | - | - | - | - |
|  | Overall* | 6.8\% | 9.3\% | 10.0\% | 11.5\% |

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.

Table 11. Base salary increases - By specific industry survey (including salary freeze)

|  |  | Chemical |  |  |  | Consumer Goods |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25 thP | Avg. | Med. | 75 thP | 25thP | Avg. | Med. | 75 thP |
| 2008 | Head of Organization | 9.0\% | 9.1\% | 10.0\% | 11.0\% | 6.6\% | 9.5\% | 10.0\% | 11.0\% |
|  | Executives | 8.5\% | 9.0\% | 10.0\% | 11.0\% | 8.5\% | 10.3\% | 10.3\% | 12.0\% |
|  | Management | 8.6\% | 10.1\% | 10.0\% | 11.5\% | 8.0\% | 9.6\% | 10.0\% | 11.4\% |
|  | Professional Sales | 10.0\% | 10.8\% | 10.5\% | 11.6\% | 8.6\% | 9.9\% | 10.5\% | 11.6\% |
|  | Professional Non Sales | 10.0\% | 11.2\% | 11.0\% | 12.0\% | 8.1\% | 9.9\% | 10.5\% | 12.0\% |
|  | Para- <br> Professional White collar | 10.0\% | 11.7\% | 10.9\% | 12.3\% | 8.6\% | 9.9\% | 10.0\% | 11.1\% |
|  | Para- <br> Professional Blue collar | 10.0\% | 11.7\% | 11.0\% | 12.3\% | 9.0\% | 10.8\% | 11.0\% | 11.9\% |
|  | Overall* | 9.5\% | 10.8\% | 10.5\% | 11.6\% | 8.5\% | 9.9\% | 10.0\% | 11.0\% |
| 2009 | Head of Organization | 0.0\% | 4.4\% | 0.0\% | 8.8\% | 5.4\% | 9.2\% | 9.5\% | 11.6\% |
|  | Executives | 0.0\% | 4.9\% | 6.0\% | 8.6\% | 8.3\% | 9.0\% | 9.5\% | 11.5\% |
|  | Management | 0.0\% | 5.9\% | 7.2\% | 9.8\% | 8.0\% | 9.2\% | 9.5\% | 11.5\% |
|  | Professional Sales | 0.0\% | 6.2\% | 7.5\% | 10.0\% | 8.2\% | 9.8\% | 10.0\% | 11.5\% |
|  | Professional Non Sales | 4.0\% | 7.4\% | 8.0\% | 10.0\% | 8.2\% | 9.2\% | 10.0\% | 11.2\% |
|  | Para- <br> Professional White collar | 5.0\% | 7.7\% | 8.0\% | 11.4\% | 8.5\% | 9.7\% | 10.0\% | 11.9\% |
|  | Para- <br> Professional Blue collar | 6.0\% | 8.0\% | 8.0\% | 11.4\% | 9.4\% | 11.1\% | 10.9\% | 12.0\% |
|  | Overall* | 3.0\% | 6.9\% | 7.5\% | 10.9\% | 8.4\% | 9.8\% | 10.0\% | 11.7\% |
| 2010 | Head of Organization | 6.8\% | 7.8\% | 8.5\% | 10.0\% | 10.0\% | 10.8\% | 10.0\% | 12.0\% |
|  | Executives | 7.1\% | 8.0\% | 8.0\% | 10.0\% | 9.5\% | 9.9\% | 10.0\% | 11.5\% |
|  | Management | 7.5\% | 8.4\% | 8.0\% | 10.0\% | 8.5\% | 9.5\% | 10.0\% | 11.0\% |
|  | Professional Sales | 8.0\% | 8.6\% | 9.0\% | 10.0\% | 9.0\% | 9.9\% | 10.0\% | 12.0\% |
|  | Professional Non Sales | 8.0\% | 8.7\% | 9.0\% | 10.0\% | 9.0\% | 9.8\% | 10.0\% | 12.0\% |
|  | Para- <br> Professional - <br> White collar | 8.0\% | 9.3\% | 10.0\% | 10.3\% | 9.0\% | 10.0\% | 10.0\% | 11.8\% |
|  | Para- <br> Professional - <br> Blue collar | 8.0\% | 9.4\% | 10.0\% | 10.0\% | 10.0\% | 10.5\% | 10.0\% | 12.0\% |
|  | Overall* | 7.9\% | 8.8\% | 9.0\% | 10.0\% | 8.6\% | 10.0\% | 10.0\% | 11.0\% |

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.

|  |  | Shipping \& Logistics |  |  |  | Telecommunication |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25 thP | Avg. | Med. | 75 thP | 25thP | Avg. | Med. | 75 thP |
| 2008 | Head of Organization | 10.0\% | 9.6\% | 11.0\% | 12.0\% | 5.4\% | 8.8\% | 9.3\% | 12.0\% |
|  | Executives | 7.8\% | 10.3\% | 10.5\% | 12.0\% | 6.1\% | 8.5\% | 8.0\% | 11.1\% |
|  | Management | 8.6\% | 11.5\% | 10.5\% | 12.0\% | 4.6\% | 8.3\% | 9.3\% | 12.1\% |
|  | Professional Sales | 11.0\% | 13.0\% | 12.0\% | 12.5\% | 4.1\% | 8.6\% | 10.8\% | 11.4\% |
|  | Professional Non Sales | 9.4\% | 12.4\% | 11.5\% | 12.4\% | 4.1\% | 8.4\% | 10.8\% | 12.1\% |
|  | Para- <br> Professional White collar | 8.4\% | 11.0\% | 10.7\% | 12.0\% | 9.0\% | 10.1\% | 10.6\% | 12.5\% |
|  | Para- <br> Professional Blue collar | 8.5\% | 10.2\% | 11.3\% | 12.0\% | - | - | - | - |
|  | Overall* | 9.5\% | 12.0\% | 11.5\% | 12.7\% | 8.0\% | 9.9\% | 10.6\% | 11.9\% |
| 2009 | Head of Organization | 0.0\% | 6.0\% | 0.0\% | 15.0\% | 5.4\% | 8.4\% | 8.6\% | 9.8\% |
|  | Executives | 0.0\% | 5.7\% | 3.9\% | 11.1\% | 4.5\% | 7.6\% | 8.2\% | 9.9\% |
|  | Management | 0.0\% | 5.8\% | 4.2\% | 11.1\% | 3.8\% | 7.0\% | 8.6\% | 9.8\% |
|  | Professional Sales | 0.0\% | 7.7\% | 9.2\% | 12.5\% | 7.3\% | 9.1\% | 10.8\% | 11.9\% |
|  | Professional Non Sales | 1.7\% | 7.6\% | 8.3\% | 11.9\% | 3.8\% | 7.4\% | 8.6\% | 11.0\% |
|  | Para- <br> Professional White collar | 1.7\% | 7.5\% | 7.8\% | 11.9\% | 3.5\% | 7.3\% | 8.2\% | 11.3\% |
|  | Para- <br> Professional Blue collar | 6.8\% | 8.8\% | 7.2\% | 9.4\% | - | - | - | - |
|  | Overall* | 3.3\% | 7.2\% | 6.9\% | 11.2\% | 4.0\% | 8.3\% | 9.6\% | 11.6\% |
|  |  |  |  |  |  |  |  |  |  |
| 2010 | Head of Organization | 7.5\% | 10.0\% | 15.0\% | 15.0\% | 4.5\% | 7.2\% | 9.0\% | 9.0\% |
|  | Executives | 3.3\% | 8.5\% | 8.0\% | 15.0\% | 3.8\% | 6.0\% | 6.8\% | 9.0\% |
|  | Management | 4.2\% | 8.8\% | 8.0\% | 15.0\% | 3.8\% | 6.0\% | 6.8\% | 9.0\% |
|  | Professional Sales | 5.5\% | 9.3\% | 9.2\% | 15.0\% | - | 9.1\% | 10.0\% | - |
|  | Professional Non Sales | 5.0\% | 9.0\% | 8.0\% | 15.0\% | 3.8\% | 6.7\% | 6.8\% | 10.5\% |
|  | ParaProfessional White collar | 5.5\% | 9.3\% | 8.8\% | 15.0\% | 3.5\% | 6.0\% | 4.5\% | 9.0\% |
|  | Para- <br> Professional Blue collar | 6.5\% | 8.4\% | 7.8\% | 9.8\% | - | - | - | - |
|  | Overall* | 4.7\% | 8.9\% | 8.0\% | 15.0\% | 4.3\% | 8.1\% | 9.5\% | 11.3\% |

* Analysis is based on companies that provided information on overall salary increases and not a calculation based on the different employee categories.


### 7.1.4. Hot Jobs

Table 12. What jobs do organizations have the most difficulty in recruiting?

| J ob Family | Level | No. of Responses |
| :--- | :--- | :--- |
| Sales \& Marketing | Professional | 41 |
| Engineering | Professional | 41 |
| Marketing | Management | 32 |

Based on responses from 246 organizations
Note: Organizations can indicate more than one job.
Table 13. What jobs do organizations have the most difficulty in retaining?

| J ob Family | Level | No. of Responses |
| :--- | :--- | :--- |
| Sales | Professional | 52 |
| Engineering | Professional | 25 |
| Sales | Management | 22 |

Based on responses from 221 organizations
Note: Organizations can indicate more than one job.

### 7.1.5. Hiring Intentions

Companies indicated the following changes to their staffing over the next 3 and 12 months. The following trends are based on those 266 companies that provided updates this year.

Table 14. Hiring intention

| Next 3 Months | No. of Organizations | Percentage of <br> Organizations |
| :--- | :--- | :--- |
| Recruiting / Adding | 106 | $40 \%$ |
| No Change | 143 | $54 \%$ |
| Reducing | 17 | $6 \%$ |


| Next 12 Months | No. of Organizations | Percentage of <br> Organizations |
| :--- | :--- | :--- |
| Recruiting / Adding | 116 | $44 \%$ |
| No Change | 130 | $49 \%$ |
| Reducing | 20 | $8 \%$ |

Some organizations may provide information for more than one business unit, therefore total No. of organizations may exceed total participants.

### 7.1.6. Voluntary Turnover

Table 15. What is the average staff turnover and retrenchment rate?

|  | Staff Turnover |  | Staff Retrenched |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Average (\%) <br> in 2008 | No. of <br> Organizations | Average (\%) <br> in 2008 | No. of <br> Organizations |
| Executives \& Head of <br> Organization | $3.7 \%$ | 181 | $1.5 \%$ | 173 |
| Management | $5.9 \%$ | 222 | $1.2 \%$ | 204 |
| Professional - Sales | $7.0 \%$ | 189 | $2.1 \%$ | 176 |
| Professional - Non Sales | $6.7 \%$ | 224 | $1.5 \%$ | 207 |
| Para Professional - White <br> Collar | $4.2 \%$ | 196 | $1.8 \%$ | 190 |
| Para Professional - Blue <br> Collar | $3.1 \%$ | 143 | $2.3 \%$ | 145 |
| Overall* | $7.4 \%$ | 258 | $3.1 \%$ | 252 |

*Analysis is based on companies that provided information on overall voluntary turnover or retrenchment and not a calculation based on the different employee categories.

Table 16. Headcount growth

|  | Average (\%) |
| :--- | :--- |
| \% headcount growth in 2009 | $12.8 \%$ |
| Based on 154 organizations which reported positive headcount growth. Apart from the above, there were 53 organizations <br> reporting no change in headcount and 6 organizations reported significant headcount change (e.g. due to merger and <br> acquisition, etc.) |  |

### 7.1.7. Starting Salary

Table 17. Annual base pay - PHD, Master and New Graduates*

|  | 2008 | 2009 | Deviation (\%) |
| :--- | :--- | :--- | :--- |
| PhD | - | 78,000 | - |
| Master (Business Administration) | - | 65,000 | - |
| Master (Science) | 66,270 | 70,220 | $6 \%$ |
| Accountancy | - | 40,000 | - |
| Arts \& Social Science | - | 41,250 | - |
| Business Administration | 40,151 | 42,000 | $4 \%$ |
| Chemical Engineering | - | 45,565 | - |
| Computer Science | - | 40,500 | - |
| Electronics Engineering | 43,486 | 44,410 | $2 \%$ |
| Law | - | 40,300 | - |
| Mechanical Engineering | 44,686 | 45,500 | $2 \%$ |
| Science | 42,526 | 43,970 | $3 \%$ |
| \& Figurs display in thousands rupias |  |  |  |

* Figures display in thousands rupiahs.

Table 18. Annual base pay - Diploma and Others*

|  | 2008 | 2009 | Deviation (\%) |
| :--- | :--- | :--- | :--- |
| Accountancy | - | 26,000 | - |
| Biomedical Science | - | 25,675 | - |
| Biotechnology | - | 26,000 | - |
| Business Studies | - | 26,000 | - |
| Chemical Engineering | 27,790 | 27,824 | $0 \%$ |
| Chemical Process Technology | - | 28,000 | - |
| Computer Science | - | 27,824 | - |
| Engineering | - | 28,000 | - |
| Mass Communication | 27,799 | 28,000 | $1 \%$ |
| High School | - | 22,555 | - |
| Middle High School | - | 22,555 | - |
| Senior High School | 14,500 | 15,600 | $7 \%$ |
| Junior High School | 13,230 | 15,150 | $13 \%$ |
| Private Secretarial Certificates | 26,000 | 26,000 | - |

* Figures display in thousands rupiahs.


### 7.2. Short-term Incentives Statistics Analysis

There were 241 companies providing short-term incentives information in 2009. Prevalence percentages are based on those respondents indicating that they provide the various schemes. All subsequent statistics pertaining to that particular scheme are expressed as a percentage of only those respondents providing it. There is an agreed minimum number of 3 responses (Resp.) required in order to compute an average (Avg.) value; 4 responses for median (Med.) and 5 responses for the $25^{\text {th }}$ percentile ( 25 thP) and $75^{\text {th }}$ percentile (75thP). Where there has been insufficient data for analysis, a "-" will be reported. All figures are given as median, unless otherwise indicated.

### 7.2.1. Variable Pay - All Industries

Variable pay includes variable bonuses and/or sales incentives, however it excludes any profit sharing.

Table 19. What is the variable pay based on performance for 2008, as percentage of base salary?

|  | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Organizations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of <br> Organization | $14.6 \%$ | $24.4 \%$ | $20.0 \%$ | $30.5 \%$ | 103 |
| Executives | $14.7 \%$ | $23.5 \%$ | $20.0 \%$ | $28.0 \%$ | 177 |
| Management - <br> Sales | $14.8 \%$ | $27.1 \%$ | $20.0 \%$ | $30.8 \%$ | 184 |
| Management - Non <br> Sales | $11.6 \%$ | $19.1 \%$ | $15.4 \%$ | $23.0 \%$ | 216 |
| Professional - Sales | $15.0 \%$ | $34.9 \%$ | $23.5 \%$ | $43.8 \%$ | 188 |
| Professional - Non <br> Sales | $9.2 \%$ | $16.5 \%$ | $14.3 \%$ | $20.0 \%$ | 210 |
| Para-Professional - <br> White collar | $9.0 \%$ | $17.0 \%$ | $14.5 \%$ | $21.0 \%$ | 184 |
| Para-Professional - <br> Blue collar | $8.0 \%$ | $16.5 \%$ | $12.9 \%$ | $21.0 \%$ | 126 |
| Overall* |  |  |  |  |  |

Based on 241 responses

* Analysis is based on companies that provided information on overall variable pay and is not a calculation based on the different employee categories.

Table 20. What is the variable pay based on performance for 2009, as percentage of base salary?

|  | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Organizations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $15.0 \%$ | $26.3 \%$ | $22.9 \%$ | $33.0 \%$ | 113 |
| Executives | $15.0 \%$ | $22.3 \%$ | $20.0 \%$ | $28.0 \%$ | 184 |
| Management - Sales | $15.0 \%$ | $27.7 \%$ | $20.0 \%$ | $30.4 \%$ | 187 |
| Management - Non Sales | $11.5 \%$ | $18.2 \%$ | $15.4 \%$ | $21.4 \%$ | 224 |
| Professional - Sales | $15.0 \%$ | $36.1 \%$ | $22.9 \%$ | $42.0 \%$ | 193 |
| Professional - Non Sales | $8.0 \%$ | $15.5 \%$ | $14.3 \%$ | $19.2 \%$ | 216 |
| Para-Professional - White <br> collar | $8.0 \%$ | $16.4 \%$ | $14.3 \%$ | $20.0 \%$ | 190 |
| Para-Professional - Blue <br> collar | $7.7 \%$ | $15.6 \%$ | $11.8 \%$ | $17.0 \%$ | 128 |
| Overall* | $12.0 \%$ | $23.4 \%$ | $18.1 \%$ | $26.3 \%$ | 236 |

Based on 236 responses

* Analysis is based on companies that provided information on overall variable pay and is not a calculation based on the different employee categories.

Table 21. What is the variable pay forecast based on performance for 2010, as percentage of base salary?

|  | 25th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Organizations |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $15.0 \%$ | $26.2 \%$ | $22.9 \%$ | $32.3 \%$ | 88 |
| Executives | $15.0 \%$ | $22.8 \%$ | $21.0 \%$ | $28.1 \%$ | 139 |
| Management - Sales | $15.4 \%$ | $27.6 \%$ | $21.0 \%$ | $30.0 \%$ | 135 |
| Management - Non Sales | $12.0 \%$ | $19.5 \%$ | $16.0 \%$ | $23.1 \%$ | 162 |
| Professional - Sales | $14.7 \%$ | $33.8 \%$ | $22.5 \%$ | $40.3 \%$ | 140 |
| Professional - Non Sales | $9.0 \%$ | $16.7 \%$ | $15.0 \%$ | $21.0 \%$ | 155 |
| Para-Professional - White <br> collar | $8.0 \%$ | $17.7 \%$ | $15.0 \%$ | $21.4 \%$ | 140 |
| Para-Professional - Blue <br> collar | $8.0 \%$ | $17.1 \%$ | $11.8 \%$ | $20.8 \%$ | 94 |
| Overall* | $13.6 \%$ | $25.1 \%$ | $19.1 \%$ | $28.1 \%$ | 172 |

Based on 172 responses

* Analysis is based on companies that provided information on overall variable pay and is not a calculation based on the different employee categories.


### 7.2.2. Variable Bonus

$91 \%$ percent of the organizations surveyed provided a bonus in the last fiscal year.
Table 22. Do organizations pay a variable bonus to employees?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $91 \%$ |
| No | $9 \%$ |

Based on 284 responses

Table 23. Variable bonus eligibility

|  | No. of Responses | Percentage of <br> Organizations |
| :--- | :--- | :--- |
| Head of Organization | 129 | $51 \%$ |
| Executives | 188 | $74 \%$ |
| Management - Sales | 139 | $55 \%$ |
| Management - Non Sales | 236 | $93 \%$ |
| Professional - Sales | 134 | $53 \%$ |
| Professional - Non Sales | 229 | $90 \%$ |
| Para-Professional - White Collar | 197 | $77 \%$ |
| Para- Professional - Blue Collar | 131 | $51 \%$ |
| Base |  |  |

Based on 255 responses
Table 24. Target - Variable bonus as percentage of annual base salary

|  | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $15 \%$ | $24 \%$ | $21 \%$ | $30 \%$ | 110 |
| Executives | $15 \%$ | $21 \%$ | $20 \%$ | $25 \%$ | 184 |
| Management - Sales | $14 \%$ | $20 \%$ | $16 \%$ | $22 \%$ | 138 |
| Management - Non Sales | $10 \%$ | $18 \%$ | $15 \%$ | $20 \%$ | 229 |
| Professional - Sales | $10 \%$ | $19 \%$ | $15 \%$ | $21 \%$ | 133 |
| Professional - Non Sales | $8 \%$ | $15 \%$ | $13 \%$ | $17 \%$ | 223 |
| Para-Professional - <br> White Collar | $8 \%$ | $15 \%$ | $12 \%$ | $16 \%$ | 193 |
| Para- Professional - Blue <br> Collar | $8 \%$ | $14 \%$ | $11 \%$ | $15 \%$ | 128 |

Table 25. Maximum - Variable bonus as percentage of annual base salary

|  | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $20 \%$ | $36 \%$ | $25 \%$ | $45 \%$ | 102 |
| Executives | $20 \%$ | $31 \%$ | $26 \%$ | $38 \%$ | 173 |
| Management - Sales | $15 \%$ | $29 \%$ | $23 \%$ | $35 \%$ | 130 |
| Management - Non Sales | $15 \%$ | $25 \%$ | $21 \%$ | $31 \%$ | 214 |
| Professional - Sales | $15 \%$ | $27 \%$ | $21 \%$ | $30 \%$ | 126 |
| Professional - Non Sales | $13 \%$ | $22 \%$ | $17 \%$ | $25 \%$ | 206 |
| Para-Professional - White <br> Collar | $12 \%$ | $21 \%$ | $16 \%$ | $25 \%$ | 177 |
| Para- Professional - Blue <br> Collar | $9 \%$ | $20 \%$ | $15 \%$ | $23 \%$ | 120 |

Table 26. On what performance criteria are variable bonuses based?

|  | Percentage of Organizations |  |  | No. of |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | Company <br> Performance | Business Unit <br> Performance | Team <br> Performance | Individual | Responses |
| Head of <br> Organization | $93 \%$ | $37 \%$ | $16 \%$ | $74 \%$ | 121 |
| Executives <br> Management - <br> Sales | $90 \%$ | $90 \%$ | $34 \%$ | $15 \%$ | $80 \%$ |
| Management - <br> Non Sales | $89 \%$ | $35 \%$ | $16 \%$ | 188 |  |
| Professional - <br> Sales | $87 \%$ | $33 \%$ | $17 \%$ | $79 \%$ | 141 |
| Professional - <br> Non Sales | $84 \%$ | $32 \%$ | $15 \%$ | $80 \%$ | 235 |
| Para- <br> Professional - <br> White Collar | $84 \%$ | $31 \%$ | $15 \%$ | $76 \%$ | 137 |
| Para- <br> Professional - <br> Blue Collar | $83 \%$ | $30 \%$ | $15 \%$ | 229 |  |

Table 27. If the variable bonuses are based on a combination of performance criteria, what percentage of bonus payment is based on individual performance?

|  | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $25 \%$ | $41 \%$ | $38 \%$ | $50 \%$ | 86 |
| Executives | $26 \%$ | $43 \%$ | $40 \%$ | $50 \%$ | 142 |
| Management - Sales | $30 \%$ | $44 \%$ | $40 \%$ | $50 \%$ | 107 |
| Management - Non Sales | $30 \%$ | $46 \%$ | $50 \%$ | $50 \%$ | 179 |
| Professional - Sales | $33 \%$ | $50 \%$ | $50 \%$ | $60 \%$ | 97 |
| Professional - Non Sales | $30 \%$ | $50 \%$ | $50 \%$ | $60 \%$ | 169 |
| Para-Professional - White <br> Collar | $30 \%$ | $52 \%$ | $50 \%$ | $65 \%$ | 146 |
| Para- Professional - Blue <br> Collar | $30 \%$ | $52 \%$ | $50 \%$ | $66 \%$ | 92 |

Table 28. How frequently do organizations pay variable bonuses to employees?

|  | Percentage of Organizations |  |  | No. of <br>  Annually | Semi- <br> Annually | Quarterly |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

### 7.2.3. Sales Incentives/Commission

Table 29. Do organizations pay sales incentives to employees?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $52 \%$ |
| No | $48 \%$ |
| Based on 283 responses |  |

Table 30. Sales incentives eligibility

|  | No. of Responses | Percentage of <br> Organizations |
| :--- | :--- | :--- |
| Head of Organization | 9 | $6 \%$ |
| Executives | 17 | $12 \%$ |
| Management - Sales | 105 | $73 \%$ |
| Professional - Sales | 138 | $96 \%$ |
| Para-Professional - White Collar | 28 | $19 \%$ |
| Based on 144 responses |  |  |

Based on 144 responses

Table 31. Target - Sales incentives as percentage of annual base salary

|  | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $18 \%$ | $30 \%$ | $34 \%$ | $40 \%$ | 8 |
| Executives | $19 \%$ | $33 \%$ | $33 \%$ | $40 \%$ | 16 |
| Management - Sales | $18 \%$ | $37 \%$ | $30 \%$ | $41 \%$ | 99 |
| Professional - Sales | $20 \%$ | $48 \%$ | $36 \%$ | $60 \%$ | 130 |
| Para-Professional - <br> White Collar | $17 \%$ | $42 \%$ | $30 \%$ | $45 \%$ | 27 |

Table 32. Maximum - Sales incentives as percentage of annual base salary

|  | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $22 \%$ | $49 \%$ | $46 \%$ | $75 \%$ | 5 |
| Executives | $28 \%$ | $56 \%$ | $46 \%$ | $64 \%$ | 12 |
| Management - Sales | $25 \%$ | $58 \%$ | $40 \%$ | $70 \%$ | 84 |
| Professional - Sales | $30 \%$ | $74 \%$ | $50 \%$ | $91 \%$ | 112 |
| Para-Professional - <br> White Collar | $21 \%$ | $57 \%$ | $40 \%$ | $65 \%$ | 26 |

Table 33. On what performance criteria are sales incentives based?

|  | Percentage of Organizations |  |  | No. of |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | Company <br> Performance | Business Unit <br> Performance | Team <br> Performance | Individual | Respes |
| Head of <br> Organization | $40 \%$ | $10 \%$ | $40 \%$ | $70 \%$ | 10 |
| Executives | $35 \%$ | $35 \%$ | $41 \%$ | $59 \%$ | 17 |
| Management - <br> Sales | $24 \%$ | $24 \%$ | $58 \%$ | $72 \%$ | 103 |
| Professional - <br> Sales | $18 \%$ | $15 \%$ | $36 \%$ | $90 \%$ | 136 |
| Para- <br> Professional - <br> White Collar | $20 \%$ | $10 \%$ | $27 \%$ | $93 \%$ | 30 |

Table 34. What percentage of sales incentive payment is based on individual performance?

|  | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $25 \%$ | $59 \%$ | $70 \%$ | $90 \%$ | 7 |
| Executives | $10 \%$ | $49 \%$ | $30 \%$ | $80 \%$ | 9 |
| Management - Sales | $30 \%$ | $62 \%$ | $50 \%$ | $100 \%$ | 70 |
| Professional - Sales | $50 \%$ | $79 \%$ | $100 \%$ | $100 \%$ | 117 |
| Para-Professional - <br> White Collar | $63 \%$ | $82 \%$ | $100 \%$ | $100 \%$ | 27 |

Table 35. How frequently do organizations pay sales incentives to employees?

|  | Percentage of Organizations |  |  | No. of |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Annually | Semi- <br> Annually | Quarterly | Monthly | Others | Responses |
| Head of <br> Organization | $25 \%$ | $25 \%$ | $42 \%$ | $8 \%$ | - | 12 |
| Executives | $30 \%$ | $5 \%$ | $40 \%$ | $10 \%$ | $15 \%$ | 20 |
| Management <br> - Sales | $14 \%$ | $4 \%$ | $39 \%$ | $33 \%$ | $10 \%$ | 105 |
| Professional <br> - Sales | $9 \%$ | $4 \%$ | $29 \%$ | $45 \%$ | $12 \%$ | 137 |
| Para- <br> Professional <br> -White <br> Collar | $9 \%$ | $3 \%$ | $13 \%$ | $59 \%$ | $16 \%$ | 32 |

### 7.2.4. Profit Sharing

Table 36. Do organizations have profit sharing for employees?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $5 \%$ |
| No | $95 \%$ |
| Based on 285 responses |  |

Table 37. Profit sharing eligibility

|  | No. of Responses | Percentage of <br> Organizations |
| :--- | :--- | :--- |
| Head of Organization | 10 | $71 \%$ |
| Executives | 10 | $71 \%$ |
| Management - Sales | 5 | $36 \%$ |
| Management - Non Sales | 6 | $43 \%$ |
| Professional - Sales | 4 | $29 \%$ |
| Professional - Non Sales | 5 | $36 \%$ |
| Para-Professional - White Collar | 5 | $36 \%$ |
| Para-Professional - Blue Collar | 3 | $21 \%$ |
| Based on 14 participants |  |  |

### 7.3. Long-term Incentives

There are 32 companies providing long-term incentives information in 2009. Prevalence percentages are based on those respondents indicating that they provide the various schemes. All subsequent statistics pertaining to that particular scheme are expressed as a percentage of only those respondents providing it. There is an agreed minimum number of 3 companies responses (Resp.) required in order to report an average (Avg.) value; 4 responses for median (Med.) and 5 responses for the $25^{\text {th }}$ percentile ( 25 thP) and $75^{\text {th }}$ percentile (75thP). Where there has been insufficient data for analysis, a "-" will be indicated. All figures are given as median, unless otherwise indicated.

Table 38. What types of long term incentive plans are provided?

|  | Percentage of Organizations |
| :--- | :--- |
| Stock/Share Options | $38 \%$ |
| Share Appreciation Rights (SARs) | $11 \%$ |
| Stock/Share/Share Unit Awards | $41 \%$ |
| Performance Units | $8 \%$ |
| Long-term Cash | $3 \%$ |
| Based on 37 responses |  |

Table 39. How frequently are long term incentives granted?

|  | Percentage of Organizations |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | More than once per year | Every year | Every 2 to 3 years | One time only |  |
| Stock/Share Options | 7\% | 93\% | 7\% | - | 14 |
| Share <br> Appreciation Rights (SARs) | - | 75\% | - | 25\% | 4 |
| Stock/Share/ Share Unit Awards | - | 80\% | - | 20\% | 15 |
| Performance Units | - | 100\% | - | - | 3 |
| Long-term Cash | - | - | - | - | 1 |

Some organizations may indicate more than one frequency of grant, therefore total may exceed 100\%
Table 40. Is the grant price for the share options the market price on the grant date?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $89 \%$ |
| No | $11 \%$ |

Based on 37 responses

Table 41. How long after the grant must the incumbent wait before the grant is fully vested?

|  | Percentage of Organizations |  |  |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | up to 2 years | 3 years | 4 years | 5 years | >5 years | Others |  |
| Stock/Share Options | 14\% | 71\% | 14\% | - | - | - | 14 |
| Share <br> Appreciation Rights (SARs) | - | 75\% | 25\% | 25\% | - | - | 4 |
| Stock/Share/ Share Unit Awards | - | 80\% | 13\% | 7\% | - | - | 15 |
| Performance Units | - | 100\% | - | - | - | - | 3 |
| Long-term Cash | - | - | - | - | - | - | 1 |

Note : up to 2 years is including immediate grant

|  | Percentage of Organizations |  |  |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | up to 2 years | 3 years | 4 years | 5 years | >5 years | Others |  |
| Full-Value Plans* | - | 79\% | 11\% | 5\% | - | - | 19 |
| Gain-Based Plans** | 11\% | 72\% | 17\% | 6\% | - | - | 18 |

Note : up to 2 years is including immediate grant

Table 42. Within what period following the grant date must the incumbent exercise the grant before it expires?

|  | Percentage of Organizations |  |  |  |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 year | 2 years | 3 years | 4 years | 5 years | >5 years |  |
| Stock/Share Options | - | - | - | - | - | 86\% | 14 |
| Share <br> Appreciation Rights (SARs) | - | - | 50\% | 25\% | 25\% | 25\% | 4 |
| Stock/Share/ Share Unit Awards | - | - | - | - | - | 13\% | 15 |
| Performance Units | - | - | - | - | - | 33\% | 3 |
| Long-term Cash | - | - | - | - | - | - | 1 |

Some organizations may indicate more than one expiry period, therefore total may exceed 100\%

|  | Percentage of Organizations |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | 1 year | 2 years | 3 years | 4 years | 5 years | $>5$ years | No. of |
|  |  |  |  |  |  |  |  |

* Full-Value consists of the following LTI Plans:
- Stock/Share/Share Unit Awards
- Performance Units
- Long-term Cash
** Gain-Based consists of the following LTI Plans:
- Stock/Share Options
- Share Appreciation Rights (SARs)


### 7.4. Benefits Reports Statistics Analysis

There are 300 companies providing benefits information in 2009. Prevalence percentages are based on those respondents indicating that they provide the various schemes. All subsequent statistics pertaining to that particular scheme are expressed as a percentage of only those respondents providing it. There is an agreed minimum number of 3 companies responses (Resp.) required in order to report an average (Avg.) value; 4 responses for a median (Med.) and 5 responses for the $25^{\text {th }}$ percentile ( 25 thP) and $75^{\text {th }}$ percentile ( 75 thP). Where there has been insufficient data for analysis, a "-" will be indicated. All figures are given as median, unless otherwise indicated.

### 7.4.1. Retirement Plans

Table 43. Do organizations provide a retirement benefit scheme in addition to statutory coverage?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $47 \%$ |
| No | $53 \%$ |

Based on 283 response
Table 44. What is the type of retirement pension scheme offered?

|  | Percentage | No. of Responses |
| :--- | :--- | :--- |
| Defined Benefit | $24 \%$ | 32 |
| Defined Contribution | $66 \%$ | 88 |
| Both | $10 \%$ | 14 |

Table 45. What is the normal retirement age?

|  | Percentage |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | 55 years | $56-59$ <br> years | 60 years | $61-64$ <br> years | $65+$ years <br> All Plans <br> Based on 206 responses $81 \%$ |

### 7.4.2. Retirement - Defined Benefit Scheme

Table 46. For salary based plans, what is included in the definition of pensionable salary/earnings?

|  | Percentage |
| :--- | :--- |
| Monthly base salary | $98 \%$ |
| Allowances (other than transportation/ car <br> allowances) | $11 \%$ |
| Transportation/ car allowances | $7 \%$ |
| Bonus | $5 \%$ |
| Other | $20 \%$ |
| Based on 61 responses |  |

Table 47. Are there any guaranteed increases to pensions after retirement?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $8 \%$ |
| No | $92 \%$ |
| Based on 50 responses |  |

Table 48. Under what conditions are the benefits of early retirement not reduced?

|  | Percentage |
| :--- | :--- |
| If employee retired at or above certain age | $89 \%$ |
| If the retiree has completed a certain number of <br> service years | $30 \%$ |
| If the retiree has obtained certain criteria/points <br> (usually a combination of age and service years) | - |
| No reduction | $26 \%$ |
| Based on 27 responses |  |

Table 49. How are retirement benefits paid to employees upon retirement?

|  | Percentage |
| :--- | :--- |
| Annuity only | $8 \%$ |
| Lump sum only | $44 \%$ |
| Either annuity or lump sum | $14 \%$ |
| Annuity and lump sum | $35 \%$ |
| Based on 78 responses |  |

Based on 78 responses

Table 50. If employees are required to make a contribution to a defined benefit plan, what is the contribution as a percentage of salary?

|  | 25 th <br> Percentile | Average | Median | 75th <br> Percentile |
| :--- | :--- | :--- | :--- | :--- |
| All Plans | $3 \%$ | $5 \%$ | $3 \%$ | $5 \%$ |
| Based on 17 responses |  |  |  |  |

### 7.4.3. Retirement - Defined Contribution Scheme

Table 51. For salary based plans, what is the definition of pensionable salary/earnings?

|  | Percentage |
| :--- | :--- |
| Monthly base salary | $95 \%$ |
| Allowances (other than transportation/ car <br> allowances) | $4 \%$ |
| Transportation/car allowances | $5 \%$ |
| Bonus | $1 \%$ |
| Other | $13 \%$ |
| Based on 145 responses |  |

Table 52. Are employees' contributions mandatory or voluntary?

|  | Percentage |
| :--- | :--- |
| Mandatory | $51 \%$ |
| Voluntary | $22 \%$ |
| None | $27 \%$ |
| Based on 106 responses* |  |

Based on 106 responses*
Table 53. How are employee contributions defined under the plan?

|  | Percentage |
| :--- | :--- |
| Fixed percentage of monthly salary | $95 \%$ |
| Variable depending on salary | $4 \%$ |
| Variable depending on service | $1 \%$ |

Based on 108 responses
Table 54. If employee contributions to the defined contribution plan are a fixed percentage of monthly salary, what is the contribution as a percentage of salary?

|  | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile |
| :--- | :--- | :--- | :--- | :--- |
| Employee's contribution | $2 \%$ | $3 \%$ | $3 \%$ | $4 \%$ |

Based on 103 responses

Table 55. How are employer contributions defined under the plan?

|  | Percentage |
| :--- | :--- |
| Fixed percentage of monthly salary | $93 \%$ |
| Variable depending on salary | $4 \%$ |
| Variable depending on service | $6 \%$ |

Based on 141 responses
Table 56. If employer contributions to the defined contribution plans are a fixed percentage of monthly salary, what is the contribution as a percentage of salary?

| 25 th |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Percentile | Average | Median | 75th <br> Percentile |  |
| Employer's contribution | $5 \%$ | $7 \%$ | $6 \%$ | $8 \%$ |

Based on 131 responses
Note: *Some organizations may provide more than one retirement plan, therefore total responses may exceed total no. of survey participants

### 7.4.4. Flexible Benefits

Table 57. Do organizations provide a flexible benefits plan?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $3 \%$ |
| No | $97 \%$ |

Based on 285 responses
Table 58. Which core benefits are included in the flexible benefits plan?

|  | Percentage of Organizations |  |  |  | No. of |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Outpatient <br> Care | Inpatient <br> Care | Life and <br> ADD <br> Insurance | Retire- <br> ment | Others | Responses |
| Executives | $100 \%$ | $86 \%$ | $71 \%$ | $29 \%$ | $29 \%$ | 7 |
| Management | $100 \%$ | $88 \%$ | $50 \%$ | $25 \%$ | $38 \%$ | 8 |
| Professional <br> - Sales | $100 \%$ | $83 \%$ | $50 \%$ | $33 \%$ | - | 6 |
| Professional <br> - Non Sales | $100 \%$ | $86 \%$ | $57 \%$ | $29 \%$ | $43 \%$ | 7 |
| Para- <br> Professional | $100 \%$ | $100 \%$ | $100 \%$ | $25 \%$ | $25 \%$ | 4 |

### 7.4.5. Life Insurance

Table 59. Do organizations provide life insurance benefits in addition to any similar statutory coverage?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $59 \%$ |
| No | $41 \%$ |

Based on 280 responses
Table 60. Life insurance benefits*

| Fixed amount | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 100,000 | 524,107 | 315,000 | 500,000 | 46 |
| Management | 78,750 | 255,783 | 190,000 | 300,000 | 64 |
| Professional - Sales | 50,625 | 133,365 | 77,500 | 150,000 | 38 |
| Professional - Non Sales | 35,000 | 128,023 | 80,309 | 133,036 | 59 |
| Para-Professional | 20,000 | 64,534 | 50,000 | 78,750 | 56 |

* Figures display in thousands rupiahs.

| Number of months <br> salary | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 24 | 29.4 | 24 | 36 | 78 |
| Management | 24 | 28.6 | 24 | 36 | 104 |
| Professional - Sales | 24 | 27.2 | 24 | 31.5 | 72 |
| Professional - Non Sales | 24 | 29.8 | 24 | 36 | 101 |
| Para-Professional | 24 | 29.2 | 24 | 36 | 96 |

Table 61. For salary based plans, what is the salary definition used to compute the life insurance benefit?

|  | Percentage of Organizations |  | No. of <br> Responses |
| :--- | :--- | :--- | :--- |
|  | Base salary | Base salary plus <br> bonus |  |
| All classifications of incumbents | $99 \%$ | $1 \%$ | 123 |

### 7.4.6. Accidental Death and Dismemberment (AD\&D) Insurance

Table 62. Do organizations provide Accidental Death and Dismemberment (AD\&D) insurance benefits in addition to any similar statutory coverage?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $57 \%$ |
| No | $43 \%$ |

Based on 281 responses
Table 63. AD\&D insurance benefits*

| Fixed amount | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 105,000 | 461,721 | 250,000 | 550,000 | 39 |
| Management | 100,000 | 258,240 | 150,000 | 400,000 | 57 |
| Professional - Sales | 50,000 | 133,162 | 100,000 | 150,000 | 40 |
| Professional - Non Sales | 49,000 | 160,318 | 100,000 | 192,500 | 55 |
| Para-Professional | 30,000 | 88,628 | 60,000 | 100,000 | 49 |

* Figures display in thousands rupiahs.

| Number of months <br> salary | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 24 | 36 | 36 | 36 | 72 |
| Management | 24 | 33 | 36 | 36 | 98 |
| Professional - Sales | 24 | 32 | 30 | 36 | 67 |
| Professional - Non Sales | 24 | 35 | 36 | 36 | 94 |
| Para-Professional | 24 | 33 | 36 | 36 | 85 |

Table 64. For salary based plans, what is the salary definition used to compute AD\&D benefits

|  | Percentage of Organizations |  | No. of Responses |
| :--- | :--- | :--- | :--- |
|  | Base salary | Base salary plus <br> bonus |  |
| All classifications of incumbents | $99 \%$ | $1 \%$ | 115 |

Table 65. AD\&D insurance policy coverage

|  | Percentage of Organizations |  | No. of Responses |
| :--- | :--- | :--- | :--- |
|  | 24 hours / 365 <br> days | During work time <br> only |  |
| Executives | $92 \%$ | $8 \%$ | 118 |
| Management | $92 \%$ | $8 \%$ | 172 |
| Professional - Sales | $94 \%$ | $6 \%$ | 112 |
| Professional - Non Sales | $93 \%$ | $7 \%$ | 163 |
| Para-Professional | $92 \%$ | $8 \%$ | 156 |


|  | Percentage of Organizations |  | No. of Responses |
| :--- | :--- | :--- | :--- |
|  | Worldwide | Within the country <br> only |  |
| Executives | $85 \%$ | $15 \%$ | 117 |
| Management | $85 \%$ | $15 \%$ | 171 |
| Professional - Sales | $81 \%$ | $19 \%$ | 111 |
| Professional - Non Sales | $84 \%$ | $16 \%$ | 163 |
| Para-Professional | $81 \%$ | $19 \%$ | 156 |

Table 66. Do organizations provide long-term disability benefits in addition to any similar statutory coverage?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $32 \%$ |
| No | $68 \%$ |
| Based on 272 responses |  |

### 7.4.7. Travel Insurance

Table 67. Do organizations provide travel insurance benefits?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $50 \%$ |
| No | $50 \%$ |
| Based on 280 responses |  |

Table 68. Organizations pay travel insurance for:

|  | Percentage or Organizations |  | No. of <br> Responses |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Employee Only | Employee and <br> spouse | Employee, <br> spouse and <br> children | Res |
| Executives | $92 \%$ | $2 \%$ | $6 \%$ | 124 |
| Management | $94 \%$ | $1 \%$ | $6 \%$ | 127 |
| Professional - Sales | $93 \%$ | $1 \%$ | $6 \%$ | 110 |
| Professional - Non Sales | $93 \%$ | $1 \%$ | $6 \%$ | 116 |
| Para-Professional | $92 \%$ | $1 \%$ | $7 \%$ | 105 |

Table 69. What does travel insurance cover?

|  | Percentage or Organizations |  | No. of <br> Responses |
| :--- | :--- | :--- | :--- |
|  | Business Only | Business and leisure |  |
| Executives | $89 \%$ | $11 \%$ | 126 |
| Management | $91 \%$ | $9 \%$ | 124 |
| Professional - Sales | $92 \%$ | $8 \%$ | 109 |
| Professional - Non Sales | $92 \%$ | $8 \%$ | 115 |
| Para-Professional | $92 \%$ | $8 \%$ | 102 |

### 7.4.8. Health Care

Table 70. Do organizations provide outpatient benefits in addition to statutory requirement?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $97 \%$ |
| No | $3 \%$ |

Based on 281 responses
Table 71. Do organizations cover Clinical and Dental under outpatient benefits?

|  | Clinical | No. of <br> Responses | Dental | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | $99 \%$ | 204 | $97 \%$ | 204 |
| Management | $99 \%$ | 304 | $95 \%$ | 308 |
| Professional - Sales | $99 \%$ | 178 | $94 \%$ | 180 |
| Professional - Non Sales | $99 \%$ | 281 | $95 \%$ | 282 |
| Para-Professional | $99 \%$ | 282 | $96 \%$ | 286 |

Table 72. Who is eligible for outpatient benefits?

|  | Percentage of Organizations |  | No. of <br> Responses |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Employee <br> Only | Employee and <br> Spouse |  |  |
| Executives | $1 \%$ | $1 \%$ | $98 \%$ | 195 |
| Management | $2 \%$ | $1 \%$ | $97 \%$ | 260 |
| Professional - Sales | $2 \%$ | - | $98 \%$ | 167 |
| Professional - Non Sales | $3 \%$ | - | $97 \%$ | 252 |
| Para-Professional | $3 \%$ | - | $97 \%$ | 232 |
| D |  |  |  |  |

Dependents include spouse and/or children and/or parents

Table 73. Do organizations apply a cap to clinical coverage?

|  | Percentage of Organizations |  | No. of |
| :--- | :--- | :--- | :--- |
|  | Yes | No | 198 |
| Executives | $72 \%$ | $28 \%$ | 266 |
| Management | $79 \%$ | $21 \%$ | 169 |
| Professional - Sales | $83 \%$ | $17 \%$ | 256 |
| Professional - Non Sales | $80 \%$ | $20 \%$ | 236 |
| Para-Professional | $79 \%$ | $21 \%$ |  |

Table 74. If organizations apply a cap to clinical expenses, what is the maximum coverage (including dependents covered by the organization)?

| Annual amount* | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 9,000 | 21,805 | 14,985 | 23,922 | 112 |
| Management | 6,488 | 16,242 | 10,250 | 20,000 | 188 |
| Professional - Sales | 4,213 | 12,205 | 7,500 | 16,418 | 118 |
| Professional - Non <br> Sales | 4,750 | 12,485 | 8,000 | 16,000 | 181 |
| Para-Professional | 3,526 | 10,115 | 6,030 | 12,500 | 174 |

* Figures display in thousands rupiahs.

| Number of months <br> salary | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 1 | 1.5 | 1 | 2 | 38 |
| Management | 1 | 1.6 | 1 | 2 | 42 |
| Professional - Sales | 1 | 1.7 | 1 | 2 | 25 |
| Professional - Non <br> Sales | 1 | 1.6 | 1 | 2 | 35 |
| Para-Professional | 1 | 1.9 | 1.3 | 2 | 35 |


| Amount per visit* | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | - | - | - | 2 |
| Management | 88 | 135 | 175 | 180 | 5 |
| Professional - Sales | 109 | 165 | 178 | 195 | 6 |
| Professional - Non <br> Sales | 88 | 145 | 120 | 188 | 7 |
| Para-Professional | 88 | 106 | 104 | 124 | 6 |

* Figures display in thousands rupiahs.

Table 75. Full reimbursement of clinical expenses provided by organizations

|  | Percentage of Organizations |  | No. of Responses |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Employee <br> Coverage | Dependents <br> Coverage | Employee <br> Coverage | Dependents <br> Coverage |
| Executives | $74 \%$ | $73 \%$ | 195 | 193 |
| Management | $74 \%$ | $73 \%$ | 259 | 254 |
| Professional - Sales | $72 \%$ | $71 \%$ | 166 | 162 |
| Professional - Non Sales | $73 \%$ | $72 \%$ | 249 | 243 |
| Para-Professional | $74 \%$ | $73 \%$ | 280 | 223 |

Dependents include spouse and/or children and/or parents

Table 76. If expenses for clinical treatments are partially covered, what is the percentage of reimbursement covered by organizations?

|  | Employee <br> Coverage | No. of <br> Responses | Dependents <br> Coverage | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | $85 \%$ | 50 | $85 \%$ | 52 |
| Management | $85 \%$ | 67 | $85 \%$ | 69 |
| Professional - Sales | $85 \%$ | 46 | $85 \%$ | 47 |
| Professional - Non Sales | $85 \%$ | 66 | $80 \%$ | 68 |
| Para-Professional | $85 \%$ | 59 | $85 \%$ | 60 |

Dependents include spouse and/or children and/or parents
Table 77. Is dental benefit a part of clinical benefit?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $66 \%$ |
| No | $34 \%$ |
| Based on 268 responses |  |

Based on 268 responses
Table 78. Do organizations apply a cap to dental coverage?

|  | Percentage of Organizations <br> Responses |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Yes | No | 100 |
| Executives | $59 \%$ | $41 \%$ | 140 |
| Management | $58 \%$ | $42 \%$ | 90 |
| Professional - Sales | $61 \%$ | $39 \%$ | 137 |
| Professional - Non Sales | $58 \%$ | $42 \%$ | 124 |
| Para-Professional | $57 \%$ | $43 \%$ |  |

Table 79. If organizations apply a cap to dental expenses, what is the annual maximum coverage (including dependents covered by the organization)?

| Annual amount* | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 2,000 | 9,191 | 5,000 | 11,025 | 56 |
| Management | 1,500 | 7,130 | 3,000 | 7,500 | 81 |
| Professional - Sales | 1,000 | 5,319 | 2,000 | 7,350 | 53 |
| Professional - Non <br> Sales | 1,100 | 5,906 | 2,400 | 6,000 | 77 |
| Para-Professional | 1,000 | 5,745 | 2,325 | 4,875 | 70 |

* Figures display in thousands rupiahs.

| Amount per visit* | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | 158 | - | - | 3 |
| Management | - | 279 | 200 | - | 4 |
| Professional - Sales | - | 152 | - | - | 3 |
| Professional - Non <br> Sales | - | 152 | - | - | 3 |
| Para-Professional | - | 128 | 75 | - | 4 |

* Figures display in thousands rupiahs.

Table 80. Full reimbursement of dental expenses provided by organizations

|  | Percentage of Organizations |  | No. of Responses |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Employee <br> Coverage | Dependents <br> Coverage | Employee <br> Coverage | Dependents <br> Coverage |
| Executives | $74 \%$ | $72 \%$ | 189 | 182 |
| Management | $76 \%$ | $74 \%$ | 249 | 238 |
| Professional - Sales | $74 \%$ | $71 \%$ | 155 | 143 |
| Professional - Non Sales | $75 \%$ | $73 \%$ | 236 | 221 |
| Para-Professional | $75 \%$ | $74 \%$ | 220 | 208 |

Dependents include spouse and/or children and/or parents

Table 81. If expenses for dental treatments are partially covered, what is the percentage of reimbursement covered by organizations?

|  | Employee <br> Coverage | No. of <br> Responses | Dependents <br> Coverage | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | $85 \%$ | 50 | $85 \%$ | 51 |
| Management | $88 \%$ | 60 | $85 \%$ | 61 |
| Professional - Sales | $90 \%$ | 41 | $85 \%$ | 42 |
| Professional - Non Sales | $85 \%$ | 59 | $85 \%$ | 60 |
| Para-Professional | $85 \%$ | 55 | $85 \%$ | 55 |

Dependents include spouse and/or children and/or parents
Table 82. Funding of outpatient care

|  | Percentage of Organizations |  | No. of Responses |
| :--- | :--- | :--- | :--- |
|  | Insured | Self-Funded |  |
| Executives | $27 \%$ | $72 \%$ | 195 |
| Management | $28 \%$ | $70 \%$ | 262 |
| Professional - Sales | $30 \%$ | $68 \%$ | 165 |
| Professional - Non Sales | $30 \%$ | $69 \%$ | 249 |
| Para-Professional | $28 \%$ | $70 \%$ | 231 |

Table 83. Do organizations provide inpatient benefits in addition to statutory requirements?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $99 \%$ |
| No | $1 \%$ |
| Based on 280 responses |  |

Table 84. Who is eligible for inpatient benefits?

|  | Percentage of Organizations |  |  | No. of Responses |
| :---: | :---: | :---: | :---: | :---: |
|  | Employee only | Employee and spouse | Employee and dependents |  |
| Executives | 2\% | 1\% | 97\% | 199 |
| Management | 2\% | 1\% | 97\% | 265 |
| Professional - Sales | 4\% | - | 96\% | 171 |
| Professional - Non Sales | 3\% | - | 96\% | 258 |
| Para-Professional | 4\% | - | 95\% | 240 |

Dependents include spouse and/or children and/or parents

Table 85. Do organizations apply a cap to inpatient expenses coverage?

|  | Percentage of Organizations |  | No. of Responses |
| :--- | :--- | :--- | :--- |
|  | Yes | No |  |
| Executives | $88 \%$ | $12 \%$ | 197 |
| Management | $88 \%$ | $12 \%$ | 267 |
| Professional - Sales | $90 \%$ | $10 \%$ | 170 |
| Professional - Non Sales | $88 \%$ | $12 \%$ | 257 |
| Para-Professional | $87 \%$ | $13 \%$ | 238 |

Table 86. If organizations apply a cap to inpatient expenses, what is the annual maximum coverage (including dependents covered by the organization)?

| Daily room and <br> board* | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 575 | 850 | 750 | 1,000 | 174 |
| Management | 400 | 576 | 550 | 700 | 237 |
| Professional - Sales | 281 | 405 | 350 | 500 | 150 |
| Professional - Non <br> Sales | 275 | 539 | 350 | 500 | 224 |
| Para-Professional | 175 | 378 | 250 | 375 | 225 |

* Figures display in thousands rupiahs.

| Room and board <br> class | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | VIP | VIP | VIP | VIP | 47 |
| Management | 1st Class | 1st Class | 1st Class | VIP | 69 |
| Professional - Sales | 2nd Class | 1st Class | 1st Class | 1st Class | 37 |
| Professional - Non <br> Sales | 2nd Class | 1st Class | 1st Class | 1st Class | 60 |
| Para-Professional | 3rd Class | 2nd Class | 2nd Class | 1st Class | 70 |

Table 87. Full reimbursement of inpatient expenses provided by organizations

|  | Percentage of Organizations |  | No. of Responses |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Full <br> Reimbursement <br> for Employee | Full <br> Reimbursement <br> for Dependents | Employee <br> Coverage | Dependents <br> Coverage |
| Executives | $93 \%$ | $91 \%$ | 193 | 192 |
| Management | $93 \%$ | $90 \%$ | 258 | 256 |
| Professional - Sales | $94 \%$ | $91 \%$ | 165 | 162 |
| Professional - Non <br> Sales | $93 \%$ | $90 \%$ | 248 | 244 |
| Para-Professional | $92 \%$ | $90 \%$ | 231 | 278 |

Table 88. If expenses for inpatient benefits are partially covered, what is the percentage of reimbursement covered by organizations?

|  | Employee <br> Coverage | No. of <br> Responses | Dependents <br> Coverage | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | $90 \%$ | 13 | $83 \%$ | 18 |
| Management | $90 \%$ | 18 | $85 \%$ | 25 |
| Professional - Sales | $90 \%$ | 10 | $80 \%$ | 14 |
| Professional - Non Sales | $90 \%$ | 17 | $80 \%$ | 24 |
| Para-Professional | $90 \%$ | 18 | $80 \%$ | 28 |

Dependents include spouse and/or children and/or parents
Table 89. Funding of inpatient care

|  | Insured | Self-Funded | No. of Responses |
| :--- | :--- | :--- | :--- |
| Executives | $69 \%$ | $31 \%$ | 196 |
| Management | $67 \%$ | $32 \%$ | 263 |
| Professional - Sales | $72 \%$ | $27 \%$ | 168 |
| Professional - Non Sales | $69 \%$ | $31 \%$ | 254 |
| Para-Professional | $65 \%$ | $34 \%$ | 237 |

Table 90. If inpatient care is insured, what percentage of the premium does the employee contribute?

|  | Employee <br> Coverage | Spouse <br> Coverage | Other <br> Dependents <br> Coverage | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | - | $16 \%$ | $20 \%$ | 6 |
| Management | - | $15 \%$ | $20 \%$ | 9 |
| Professional - Sales | - | $10 \%$ | $10 \%$ | 5 |
| Professional - Non Sales | - | $12 \%$ | $11 \%$ | 8 |
| Para-Professional | - | $10 \%$ | $10 \%$ | 7 |

### 7.4.9. Share Purchase Plan

Table 91. Do organizations have a share purchase plan?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $6 \%$ |
| No | $94 \%$ |

Based on 279 responses
Table 92. What is the maximum percentage of monthly base salary that can be used to purchase shares?

|  | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | $10 \%$ | $33 \%$ | $12 \%$ | $15 \%$ | 14 |
| Management | $10 \%$ | $15 \%$ | $12 \%$ | $15 \%$ | 13 |
| Professional - Sales | $10 \%$ | $13 \%$ | $12 \%$ | $15 \%$ | 11 |
| Professional - Non Sales | $10 \%$ | $16 \%$ | $14 \%$ | $18 \%$ | 12 |
| Para-Professional | $10 \%$ | $16 \%$ | $15 \%$ | $20 \%$ | 11 |

Table 93. What is the overall maximum amount that can be used to purchase shares?*

|  | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | - | 355,310 | - | - | 3 |
| Management | - | 55,310 | - | - | 3 |
| Professional - Sales | - | - | - | - | 2 |
| Professional - Non Sales | - | - | - | - | 2 |
| Para-Professional | - | - | - | - | 2 |

* Figures display in thousands rupiahs.

Table 94. When shares are purchased, what discount to market value is provided?

|  | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | $19 \%$ | $34 \%$ | $20 \%$ | $31 \%$ | 8 |
| Management | $19 \%$ | $28 \%$ | $20 \%$ | $20 \%$ | 8 |
| Professional - Sales | $18 \%$ | $29 \%$ | $20 \%$ | $20 \%$ | 7 |
| Professional - Non Sales | $19 \%$ | $28 \%$ | $20 \%$ | $20 \%$ | 8 |
| Para-Professional | $18 \%$ | $18 \%$ | $20 \%$ | $20 \%$ | 7 |

Table 95. At which stage is the discount of share price applied?

|  | Percentage of Organizations |  |  | No. of |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | At the plan <br> end | At the plan <br> start | Minimum of <br> both | Average of <br> both | Responses |
|  | $25 \%$ | $75 \%$ | - | - | 8 |
| Management | $38 \%$ | $63 \%$ | - | - | 8 |
| Professional - <br> Sales | $33 \%$ | $67 \%$ | - | - | 6 |
| Professional - <br> Non Sales | $29 \%$ | $71 \%$ | - | - | 7 |
| Para-Professional | $17 \%$ | $83 \%$ | - | - | 6 |

### 7.4.10. Loans

Table 96. What are the types of loans provided?

|  | Percentage of Organizations |
| :--- | :--- |
| House loan | $13 \%$ |
| Car loan | $11 \%$ |
| Personal loan | $29 \%$ |
| Do not provide | $61 \%$ |

Based on total number of participants (300)

Table 97. Housing loan entitlement

| Maximum loan amount* | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Executives | 50,000 | 225,794 | 100,000 | 400,000 | 17 |
| Management | 57,500 | 162,021 | 100,000 | 185,000 | 24 |
| Professional - Sales | 23,750 | 107,583 | 47,500 | 99,375 | 6 |
| Professional - Non Sales | 50,000 | 108,895 | 66,000 | 100,000 | 19 |
| Para-Professional | 15,750 | 71,043 | 33,834 | 58,500 | 26 |

* Figures display in thousands rupiahs.

| Maximum Ioan amount <br> as a number of months <br> salary | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 11 | 29 | 16 | 24 | 8 |
| Management | 6 | 23 | 18 | 24 | 16 |
| Professional - Sales | 8 | 26 | 16 | 23 | 10 |
| Professional - Non Sales | 4 | 20 | 12 | 20 | 13 |
| Para-Professional | 6 | 21 | 12 | 20 | 13 |


| Maximum Ioan period | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 60 | 108 | 120 | 135 | 24 |
| Management | 60 | 101 | 72 | 120 | 38 |
| Professional - Sales | 60 | 90 | 60 | 120 | 16 |
| Professional - Non Sales | 60 | 103 | 108 | 120 | 32 |
| Para-Professional | 60 | 98 | 60 | 120 | 39 |

Table 98. Car loan entitlement

| Maximum loan amount* | 25th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 195,000 | 280,750 | 260,000 | 340,750 | 8 |
| Management | 90,000 | 142,790 | 130,000 | 200,000 | 21 |
| Professional - Sales | - | - | - | - | 2 |
| Professional - Non Sales | 80,000 | 118,571 | 100,000 | 137,500 | 7 |
| Para-Professional | - | - | - | - | 1 |

* Figures display in thousands rupiahs.

| Maximum Ioan amount <br> as a number of months <br> of salary | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 9 | 20 | 17 | 18 | 6 |
| Management | 6 | 17 | 16 | 18 | 9 |
| Professional - Sales | 9 | 13 | 17 | 18 | 6 |
| Professional - Non Sales | 9 | 14 | 18 | 18 | 6 |
| Para-Professional | 14 | 15 | 18 | 18 | 8 |
|  |  |  |  |  |  |
| Maximum Ioan period | 25 th |  |  |  |  |
| Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Renses |  |
| Executives | 48 | 53 | 60 | 60 | 13 |
| Management | 57 | 54 | 60 | 60 | 28 |
| Professional - Sales | 45 | 48 | 54 | 60 | 8 |
| Professional - Non Sales | 48 | 59 | 60 | 60 | 13 |
| Para-Professional | 36 | 44 | 48 | 57 | 10 |

Table 99. Personal loan entitlement

| Maximum Ioan amount* | 25th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 6,000 | 32,481 | 30,000 | 50,000 | 13 |
| Management | 6,000 | 24,178 | 12,500 | 30,000 | 25 |
| Professional - Sales | 7,500 | 23,513 | 15,000 | 30,000 | 19 |
| Professional - Non Sales | 9,000 | 21,659 | 21,000 | 30,000 | 28 |
| Para-Professional | 5,000 | 17,279 | 12,000 | 25,000 | 31 |

* Figures display in thousands rupiahs.

| Maximum Ioan amount <br> as a number of months <br> salary | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 2 | 4 | 3 | 5 | 41 |
| Management | 2 | 4 | 3 | 5 | 61 |
| Professional - Sales | 3 | 5 | 3 | 5 | 31 |
| Professional - Non Sales | 3 | 4 | 3 | 4 | 61 |
| Para-Professional | 2 | 4 | 3 | 5 | 68 |


| Maximum Ioan period | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 12 | 21 | 15 | 24 | 54 |
| Management | 12 | 22 | 14 | 27 | 84 |
| Professional - Sales | 12 | 24 | 18 | 36 | 50 |
| Professional - Non Sales | 12 | 24 | 21 | 36 | 86 |
| Para-Professional | 12 | 25 | 22 | 36 | 98 |

Table 100. How do organizations subsidize the loan interest?

| House loan | Percentage of Organizations |  | No. of <br> Responses |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Based on a <br> fixed <br> percentage | Based on a <br> portion of the <br> interest |  |  |
| Executives | $40 \%$ | $100 \%$ | $20 \%$ | 15 |
| Management | $27 \%$ | $100 \%$ | $19 \%$ | 26 |
| Professional - Sales | $56 \%$ | $100 \%$ | $11 \%$ | 9 |
| Professional - Non Sales | $22 \%$ | $100 \%$ | $13 \%$ | 23 |
| Para-Professional | $30 \%$ | $100 \%$ | $11 \%$ | 27 |


| Car loan | Percentage of Organizations |  |  | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
|  | Based on a <br> fixed <br> percentage | Based on a <br> portion of the <br> interest | Top up the <br> employee paid <br> interest |  |
| Executives | $75 \%$ | $100 \%$ | $13 \%$ | 8 |
| Management | $24 \%$ | $100 \%$ | $14 \%$ | 21 |
| Professional - Sales | $60 \%$ | $100 \%$ | - | 5 |
| Professional - Non Sales | $44 \%$ | $100 \%$ | $11 \%$ | 9 |
| Para-Professional | $67 \%$ | $100 \%$ | - | 6 |


| Personal loan | Percentage of Organizations |  |  | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
|  | Based on a <br> fixed <br> percentage | Based on a <br> portion of the <br> interest | Top up the <br> employee paid <br> interest |  |
| Executives | $7 \%$ | $100 \%$ | $16 \%$ | 43 |
| Management | $9 \%$ | $100 \%$ | $19 \%$ | 64 |
| Professional - Sales | $16 \%$ | $100 \%$ | $13 \%$ | 38 |
| Professional - Non Sales | $8 \%$ | $100 \%$ | $23 \%$ | 66 |
| Para-Professional | $8 \%$ | $100 \%$ | $21 \%$ | 76 |

Table 101. Do organizations cap the interest subsidy?

|  | Percentage of Organizations |  | No. of Responses |
| :--- | :--- | :--- | :--- |
|  | Yes | No |  |
| House loan | $5 \%$ | $95 \%$ | 64 |
| Car loan | $2 \%$ | $98 \%$ | 58 |
| Personal loan | $2 \%$ | $98 \%$ | 102 |

### 7.4.11. Discount for Organizations' Products

Table 102. Do organizations grant product discounts?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $20 \%$ |
| No | $80 \%$ |
| Based on 280 responses |  |

Based on 280 responses
Table 103. What is the discount percentage given on an organization's product?

|  | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | $14 \%$ | $30 \%$ | $30 \%$ | $46 \%$ | 36 |
| Management | $15 \%$ | $29 \%$ | $30 \%$ | $40 \%$ | 33 |
| Professional - Sales | $15 \%$ | $30 \%$ | $30 \%$ | $45 \%$ | 31 |
| Professional - Non Sales | $15 \%$ | $29 \%$ | $30 \%$ | $44 \%$ | 34 |
| Para-Professional | $15 \%$ | $30 \%$ | $30 \%$ | $49 \%$ | 30 |

### 7.4.12. Training and Education

Table 104. Do organizations have a training and development policy? (E.g. conferences, courses, training courses etc.)?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $95 \%$ |
| No | $5 \%$ |

Based on 281 responses
Table 105. Do organizations subsidize employees for attaining an additional education qualification (e.g. masters, PhD, etc)?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $26 \%$ |
| No | $74 \%$ |

Based on 273 responses

Table 106. Subsidy for the cost of attaining an additional education qualification (e.g. Masters, PhD, etc)

| Percentage of total <br> value paid by the <br> organization | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | $75 \%$ | $85 \%$ | $100 \%$ | $100 \%$ | 50 |
| Management | $75 \%$ | $86 \%$ | $100 \%$ | $100 \%$ | 48 |
| Professional - Sales | $75 \%$ | $85 \%$ | $100 \%$ | $100 \%$ | 38 |
| Professional - Non Sales | $75 \%$ | $86 \%$ | $100 \%$ | $100 \%$ | 39 |
| Para-Professional | $75 \%$ | $88 \%$ | $100 \%$ | $100 \%$ | 30 |
|  |  |  |  |  |  |
| Fixed amount subsidized | 25 th |  |  |  |  |
| Percentile | Average | Median | 75 th | No. of |  |
| by the organization* |  |  | 35,500 | 46,207 | 8 |
| Executives | 17,250 | 30,709 | 32,723 | 35,000 | 46,755 |
| Management | 21,250 | 26,043 | 17,500 | 45,585 | 8 |
| Professional - Sales | 11,500 | 26,043 | 17,500 | 45,585 | 8 |
| Professional - Non Sales | 11,500 | 26,043 |  |  |  |
| Para-Professional | 15,000 | 27,268 | 20,000 | 45,000 | 5 |

* Figures display in thousands rupiahs.


### 7.4.13. Motor Vehicle

Table 107. Do organizations provide company car benefits to employees?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $70 \%$ |
| No | $30 \%$ |

Based on 283 responses
Table 108. Motor Vehicle benefits include

|  | Executive | Management | Profesional <br> Sales | Professional <br> Non Sales | Para <br> Professional |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Company-Owned <br> Car | $36 \%$ | $32 \%$ | $28 \%$ | $22 \%$ | $12 \%$ |
| Leased Car | $30 \%$ | $31 \%$ | $40 \%$ | $27 \%$ | $12 \%$ |
| Car Ownership <br> Plan | $36 \%$ | $43 \%$ | $21 \%$ | $43 \%$ | $12 \%$ |
| Car Allowance in <br> Lieu | $22 \%$ | $29 \%$ | $19 \%$ | $26 \%$ | $12 \%$ |
| Company-Owned <br> Motorcycle | - | - | $6 \%$ | $1 \%$ | $12 \%$ |
| Leased <br> Motorcycle | - | - | $10 \%$ | - | $12 \%$ |
| Motorcycle <br> Ownership Plan | - | - | $5 \%$ | $2 \%$ | $12 \%$ |
| Motorcycle <br> Allowance in Lieu | - | - | 101 | 128 | $12 \%$ |
| No. of <br> organizations | 143 | 160 | - | 34 |  |

Based on 300 responses
No. of responses refer to the organizations which reported having the policy of the motor vehicle benefits
Some organizations may provide information for more than one motor vehicle benefits, therefore total No. of organizations may exceed total participants.

Table 109. What are the criteria used for determining the provision of a company car?

|  | Percentage of Organizations |  | No. of <br> Responses |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Status/ <br> Seniority | Business <br> need | Both | 178 |
| Executives | $66 \%$ | $17 \%$ | $17 \%$ | 159 |
| Management | $52 \%$ | $31 \%$ | $18 \%$ | 109 |
| Professional - Sales | $9 \%$ | $77 \%$ | $14 \%$ | 44 |
| Professional - Non Sales | $18 \%$ | $70 \%$ | $11 \%$ | 21 |
| Para-Professional | $14 \%$ | $81 \%$ | $5 \%$ |  |

Table 110. What is the typical make and model of the company car provided?

| Company-Owned Car | Car make and model | No. of Responses |
| :--- | :--- | :--- |
| Executives | Toyota Camry, Honda Accord, BMW, <br> Honda CRV | 34 |
| Management | Toyota Innova, Toyota Altis, Honda Civic, <br> Toyota Vios | 38 |
| Professional - Sales | - | 3 |
| Professional - Non Sales | Toyota Avanza | 11 |
| Leased Car | Car make and model | No. of Responses |
| Executives | Honda Accord, Honda CRV, Toyota <br> Camry | 24 |
| Management | Honda Civic, Honda CRV, Toyota Innova | 32 |
| Professional - Sales | Daihatsu Xenia, Toyota Avanza | 26 |
| Professional - Non Sales | Honda City, Toyota Avanza, Toyota <br> Innova | 19 |


| Car Ow nership Plan | Car make and model | No. of Responses |
| :--- | :--- | :--- |
| Executives | Toyota Camry, Free Choice | 26 |
| Management | Honda CRV, Toyota Innova, Free Choice | 51 |
| Professional - Sales | Toyota Avanza, Free Choice | 8 |
| Professional - Non Sales | Toyota Avanza, Toyota Innova, Free <br> Choice | 51 |


| Company-Owned Motorcycle | Motor make and model | No. of Responses |
| :--- | :--- | :--- |
| Professional - Sales | Honda Supra | 5 |
| Para-Professional | Honda GL Pro, Honda Legenda, Honda <br> Supra | 6 |
| Leased Motorcycle | Motor make and model | No. of Responses |
| Professional - Sales | Honda Revo, Honda Supra | 8 |
| Para-Professional | - | 3 |


| Motorcycle Ownership Plan | Car make and model | No. of Responses |
| :--- | :--- | :--- |
| Professional - Sales | Honda Revo, Honda Supra, Yamaha <br> Jupiter, Free Choice | 6 |
| Professional - Non Sales | - | 6 |
| Para-Professional | Free Choice | 3 |

Table 111. What is the maximum purchase price?

| Company Owned-Car* | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 297,500 | 392,637 | 382,500 | 425,000 | 51 |
| Management | 205,482 | 255,678 | 256,000 | 282,000 | 51 |
| Professional - Sales | 116,194 | 142,491 | 133,886 | 170,500 | 28 |
| Professional - Non Sales | 139,413 | 167,560 | 168,000 | 188,026 | 28 |
| Para-Professional | - | 105,117 | 117,575 | - | 4 |


| Car Ownership Plan* | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 287,203 | 362,308 | 359,400 | 422,247 | 51 |
| Management | 186,000 | 223,013 | 212,500 | 253,333 | 69 |
| Professional - Sales | 150,000 | 163,190 | 160,000 | 180,000 | 21 |
| Professional - Non Sales | 135,000 | 169,667 | 165,714 | 194,195 | 55 |
| Para-Professional | - | 145,750 | 136,500 | - | 4 |
| Company Owned- | 25 th | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| Motorcycle* | 12,125 | 12,782 | 12,750 | 13,000 | 6 |
| Professional - Sales | - | - | - | - | 1 |
| Professional - Non Sales | $-12,000$ | 13,520 | 12,823 | 15,000 | 12 |
| Para-Professional | 12, |  |  |  |  |


| Motorcycle Ow nership <br> Plan* | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Professional - Sales | 13,473 | 14,000 | 14,098 | 14,963 | 10 |
| Professional - Non Sales | 15,000 | 16,572 | 15,000 | 15,455 | 6 |
| Para-Professional | 11,275 | 12,869 | 13,675 | 14,625 | 8 |

*Figures displayed in thousands rupiah
No. of responses refer to the organizations which reported the policy on maximum annual lease cost

Table 112. What is the maximum annual lease cost?

| Leased Car* | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 103,950 | 134,550 | 122,400 | 153,000 | 43 |
| Management | 69,643 | 86,232 | 85,975 | 100,042 | 50 |
| Professional - Sales | 40,550 | 52,931 | 47,850 | 58,308 | 40 |
| Professional - Non Sales | 54,540 | 67,837 | 63,210 | 73,350 | 35 |
| Para-Professional | - | 47,891 | - | - | 3 |

Table 113.

| Leased Motorcycle* | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Professional - Sales | 5,160 | 5,919 | 5,664 | 6,600 | 9 |
| Para-Professional | - | 5,755 | - | - | 3 |

*Figures displayed in thousands rupiah
No. of responses refer to the organizations which reported the policy on maximum annual lease cost
Table 114. Do organizations provide a personal driver for those who are given a company car?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $62 \%$ |
| No | $38 \%$ |

Based on 205 responses
Table 115. If organizations provide a personal driver for those who are given a company car, which employee groups are eligible for a personal driver?

|  | Percentage of <br> Organizations | No. of Responses |
| :--- | :--- | :--- |
| Executives | $96 \%$ | 123 |
| Management | $25 \%$ | 32 |
| Professional - Sales | $3 \%$ | 4 |
| Professional - Non Sales | $2 \%$ | 2 |
| Para-Professional | $1 \%$ | 1 |

Based on 128 organizations which provided personal driver for those who are given a company car

Table 116. Do organizations pay for fuel expenses?

|  | Percentage of Organizations |  | No. of <br> Responses |
| :--- | :--- | :--- | :--- |
|  | Business fuel only | All fuel |  |
| Executives | $46 \%$ | $54 \%$ | 157 |
| Management | $64 \%$ | $36 \%$ | 107 |
| Professional - Sales | $79 \%$ | $21 \%$ | 43 |
| Professional - Non Sales | $81 \%$ | $19 \%$ | 24 |
| Para-Professional | $83 \%$ | $17 \%$ |  |

Table 117. Do organizations provide an option for employees to select a car allowance instead of a company car?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $23 \%$ |
| No | $77 \%$ |

Based on 198 responses
Table 118. Allowance in lieu of Motor Vehicle

| Allowance in lieu of Car* | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 80,550 | 118,298 | 104,743 | 146,878 | 32 |
| Management | 54,401 | 84,523 | 69,764 | 97,385 | 46 |
| Professional - Sales | 36,778 | 52,390 | 47,520 | 58,400 | 19 |
| Professional - Non Sales | 35,400 | 58,303 | 54,000 | 67,224 | 33 |
| Para-Professional | - | - | - | - | 2 |


| Allowance in lieu of <br> Motorcycle* | 25 th <br> Percentile | Average | Median | 75 th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Professional - Sales | 6,300 | 9,617 | 10,464 | 10,470 | 5 |
| Professional - Non Sales | - | - | - | - | 2 |
| Para-Professional | 3,750 | 5,561 | 5,250 | 6,762 | 6 |
| *Figu |  |  |  |  |  |

*Figures displayed in thousands rupiah
No. of responses refer to the organizations which reported having the policy of an allowance in lieu of a car

Table 119. What is the car replacement period policy?

| Company Owned-Car | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of Responses |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Executives | 5 | 5 | 5 | 5 | 51 |
| Management | 5 | 5 | 5 | 5 | 51 |
| Professional - Sales | 5 | 5 | 5 | 5 | 28 |
| Professional - Non Sales | 5 | 5 | 5 | 5 | 28 |
| Para-Professional | - | 5 | 5 | - | 4 |
| Leased Car | $\begin{aligned} & 25 \text { th } \\ & \text { Percentile } \end{aligned}$ | Average | Median | 75th <br> Percentile | No. of Responses |
| Executives | 3 | 4 | 4 | 5 | 43 |
| Management | 3 | 4 | 4 | 5 | 50 |
| Professional - Sales | 3 | 4 | 5 | 5 | 40 |
| Professional - Non Sales | 3 | 4 | 4 | 5 | 35 |
| Para-Professional | - | 4 | - | - | 3 |
| Car Ownership Plan | $\begin{aligned} & 25 \text { th } \\ & \text { Percentile } \end{aligned}$ | Average | Median | 75th <br> Percentile | No. of Responses |
| Executives | 4 | 5 | 5 | 5 | 51 |
| Management | 5 | 5 | 5 | 5 | 69 |
| Professional - Sales | 5 | 5 | 5 | 5 | 21 |
| Professional - Non Sales | 5 | 5 | 5 | 5 | 55 |
| Para-Professional | - | 5 | 5 | - | 4 |
| Company OwnedMotorcycle | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of Responses |
| Professional - Sales | 5 | 5 | 5 | 5 | 6 |
| Professional - Non Sales | - | - | - | - | 1 |
| Para-Professional | 5 | 5 | 5 | 5 | 12 |
| Leased Motorcycle | $\begin{aligned} & \text { 25th } \\ & \text { Percentile } \end{aligned}$ | Average | Median | 75th <br> Percentile | No. of Responses |
| Professional - Sales | 4 | 4 | 4 | 5 | 9 |
| Para-Professional | - | 3 | - | - | 3 |
| Motorcycle Ownership Plan | 25th <br> Percentile | Average | Median | 75th <br> Percentile | No. of Responses |
| Professional - Sales | 4 | 5 | 5 | 5 | 10 |
| Professional - Non Sales | 4 | 5 | 4 | 5 | 6 |
| Para-Professional | 4 | 5 | 4 | 5 | 8 |

No. of responses refer to the No. of responses which reported having the policy on car replacement period.

Table 120. Do organizations allow employees to purchase the car at the end of the replacement period?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $36 \%$ |
| No | $64 \%$ |

Based on 198 responses

### 7.4.14. Meals

Table 121. Value of canteen meals and vouchers per employee per year*

|  | Canteen meals | No. of <br> Responses | Meal voucher | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | 3,012 | 64 | 3,102 | 8 |
| Management | 3,024 | 71 | 3,102 | 10 |
| Professional - Sales | 2,904 | 47 | 3,417 | 12 |
| Professional - Non Sales | 2,952 | 70 | 3,168 | 10 |
| Para-Professional | 2,904 | 78 | 3,432 | 11 |

*Figures displayed in thousands rupiah

### 7.4.15. Mobile Phones

Table 122. How do organizations subsidize handset costs?

|  | Percentage of Organizations |  | No. of Responses |
| :--- | :--- | :--- | :--- |
|  | Full cost | Partial cost |  |
| Executives | $97 \%$ | $3 \%$ | 66 |
| Management | $94 \%$ | $6 \%$ | 47 |
| Professional - Sales | $97 \%$ | $3 \%$ | 30 |
| Professional - Non Sales | $100 \%$ | - | 18 |
| Para- Professional | $100 \%$ | - | 8 |

Table 123. What is the maximum subsidy?

|  | \% of handset <br> cost | No. of <br> Responses | Maximum <br> amount* | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- |
| Executives | $100 \%$ | 66 | 3,000 | 43 |
| Management | $100 \%$ | 47 | 2,000 | 43 |
| Professional - Sales | $100 \%$ | 30 | 1,500 | 33 |
| Professional - Non Sales | $100 \%$ | 18 | 1,500 | 16 |
| Para-Professional | $100 \%$ | 8 | 2,000 | 7 |

*Figures displayed in thousands rupiah
Table 124. Monthly subsidy for mobile telephone expenses?

|  | Line <br> rental | No. of <br> Responses | Business <br> calls | No. of <br> Responses | Personal <br> calls | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | $100 \%$ | 63 | $100 \%$ | 148 | $100 \%$ | 53 |
| Management | $100 \%$ | 38 | $100 \%$ | 113 | $100 \%$ | 24 |
| Professional - <br> Sales | $100 \%$ | 30 | $100 \%$ | 79 | $100 \%$ | 13 |
| Professional - <br> Non Sales | $100 \%$ | 16 | $100 \%$ | 55 | $100 \%$ | 9 |
| Para-Professional | $100 \%$ | 9 | $100 \%$ | 30 | $63 \%$ | 4 |

Table 125. What is the maximum monthly amount paid for employees' mobile telephone costs*?

|  | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Executives | 500 | 1,057 | 1,000 | 1,000 | 57 |
| Management | 300 | 774 | 450 | 688 | 110 |
| Professional - Sales | 200 | 531 | 300 | 500 | 102 |
| Professional - Non Sales | 185 | 363 | 285 | 500 | 66 |
| Para-Professional | 100 | 267 | 200 | 300 | 41 |

*Figures displayed in thousands rupiah

### 7.4.16. Severance Pay Due to Redundancy

Table 126. Do organizations provide severance pay in addition to statutory requirements?

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $51 \%$ |
| No | $49 \%$ |

Based on 280 responses

### 7.5. Cash Compensation Mix Policy

The following table presents the percentage of total remuneration that organizations typically build into base, fixed allowances, variable cash payments, benefits and perquisites. This chart has been designed in such way that you can make quick comparisons between the different position classes and categories.

Table 127. Do organizations have a compensation mix policy

|  | Percentage of Organizations |
| :--- | :--- |
| Yes | $40 \%$ |
| No | $60 \%$ |
| Based on 278 responses |  |

Table 128. What is the Guaranteed Pay vs. Variable Pay as percentage of Total Cash*?

|  | 25 th <br> Percentile | Average | Median | 75th <br> Percentile | No. of <br> Responses |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Head of Organization | $82: 18$ | $74: 26$ | $74: 26$ | $70: 30$ | 51 |
| Executives | $85: 15$ | $79: 21$ | $80: 20$ | $74: 26$ | 82 |
| Management - Sales | $85: 15$ | $76: 24$ | $80: 20$ | $70: 30$ | 75 |
| Management - Non Sales | $90: 10$ | $82: 18$ | $85: 15$ | $80: 20$ | 94 |
| Professional - Sales | $85: 15$ | $72: 28$ | $74: 26$ | $63: 37$ | 90 |
| Professional - Non Sales | $92: 8$ | $83: 17$ | $87: 13$ | $80: 20$ | 93 |
| Para Professional - White <br> Collar | $92: 8$ | $84: 16$ | $87: 13$ | $80: 20$ | 83 |
| Para Professional - Blue <br> Collar | $93: 7$ | $84: 16$ | $90: 10$ | $80: 20$ | 44 |

## Appendix

- Base Salary Increases - By Industry Specific Surveys
- Variable Pay - By Industry Specific Surveys


## Base Salary Increases - By Industry Specific Surveys

Table 129. Base Salary Increases - By industry specific surveys (excluding Salary Freeze)

|  |  | Automotive |  |  |  | Chemical |  |  |  | Consumer Goods |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25thP | Average | Median | 75thP | 25thP | Average | Median | 75 thP | 25thP | Average | Median | 75thP |
| 2008 | Head of Organization | - | 8.6\% | 9.0\% | - | 9.7\% | 10.1\% | 10.2\% | 11.0\% | 7.3\% | 9.9\% | 10.3\% | 11.0\% |
|  | Executives | 5.0\% | 6.8\% | 7.0\% | 9.0\% | 9.0\% | 9.6\% | 10.0\% | 11.0\% | 8.6\% | 10.5\% | 10.3\% | 12.0\% |
|  | Management | 6.6\% | 7.2\% | 7.5\% | 8.8\% | 9.0\% | 10.7\% | 10.0\% | 11.5\% | 8.5\% | 10.1\% | 10.0\% | 11.6\% |
|  | Professional - Sales | 6.8\% | 7.5\% | 8.0\% | 9.5\% | 10.0\% | 11.5\% | 10.7\% | 11.7\% | 8.9\% | 10.1\% | 10.5\% | 11.6\% |
|  | Professional - Non Sales | 7.5\% | 7.7\% | 8.0\% | 9.0\% | 10.0\% | 11.6\% | 11.0\% | 12.0\% | 8.5\% | 10.3\% | 10.6\% | 12.0\% |
|  | Para-Professional - White collar | 7.5\% | 8.2\% | 9.0\% | 10.6\% | 10.0\% | 11.7\% | 10.9\% | 12.3\% | 9.0\% | 10.3\% | 10.0\% | 11.3\% |
|  | Para-Professional - Blue collar | 8.3\% | 8.8\% | 10.3\% | 11.0\% | 10.0\% | 11.7\% | 11.0\% | 12.3\% | 9.0\% | 10.8\% | 11.0\% | 11.9\% |
|  | Overall* | 7.6\% | 8.4\% | 8.3\% | 10.5\% | 10.0\% | 11.5\% | 10.7\% | 11.7\% | 9.0\% | 10.4\% | 10.2\% | 11.0\% |
| 2009 | Head of Organization | - | 8.0\% | - | - | 8.1\% | 9.3\% | 8.9\% | 10.9\% | 8.7\% | 10.6\% | 10.0\% | 13.3\% |
|  | Executives | 5.3\% | 6.1\% | 6.3\% | 6.9\% | 7.0\% | 8.1\% | 8.0\% | 10.0\% | 8.5\% | 9.5\% | 10.0\% | 11.6\% |
|  | Management | 3.0\% | 5.1\% | 5.0\% | 6.5\% | 7.2\% | 8.7\% | 8.5\% | 11.4\% | 8.1\% | 9.6\% | 9.7\% | 11.6\% |
|  | Professional - Sales | 5.0\% | 5.0\% | 5.5\% | 6.0\% | 7.5\% | 9.1\% | 8.9\% | 10.9\% | 8.2\% | 9.8\% | 10.0\% | 11.5\% |
|  | Professional - Non Sales | 4.8\% | 5.2\% | 6.0\% | 6.1\% | 7.5\% | 9.6\% | 9.0\% | 11.4\% | 8.3\% | 9.6\% | 10.0\% | 11.2\% |
|  | Para-Professional - White collar | 5.8\% | 7.1\% | 6.3\% | 10.3\% | 7.5\% | 9.6\% | 9.9\% | 12.0\% | 8.6\% | 10.1\% | 10.0\% | 12.0\% |
|  | Para-Professional - Blue collar | 8.3\% | 9.2\% | 10.0\% | 11.0\% | 7.4\% | 9.4\% | 9.7\% | 11.9\% | 9.4\% | 11.1\% | 10.9\% | 12.0\% |
|  | Overall* | 4.5\% | 5.5\% | 5.2\% | 6.5\% | 7.5\% | 9.0\% | 9.0\% | 11.5\% | 8.5\% | 10.2\% | 10.2\% | 11.8\% |
| 2010 | Head of Organization | 4.0\% | 6.8\% | 8.0\% | 8.0\% | 7.5\% | 8.5\% | 9.0\% | 10.0\% | 10.0\% | 10.8\% | 10.0\% | 12.0\% |
|  | Executives | 3.8\% | 5.8\% | 5.8\% | 8.0\% | 7.5\% | 8.5\% | 8.0\% | 10.0\% | 9.5\% | 9.9\% | 10.0\% | 11.5\% |
|  | Management | 4.0\% | 5.8\% | 5.0\% | 8.0\% | 7.9\% | 8.8\% | 8.5\% | 10.0\% | 8.5\% | 9.5\% | 10.0\% | 11.0\% |
|  | Professional - Sales | 5.0\% | 5.9\% | 6.0\% | 8.0\% | 8.0\% | 9.0\% | 9.0\% | 10.0\% | 9.0\% | 9.9\% | 10.0\% | 12.0\% |
|  | Professional - Non Sales | 4.8\% | 5.7\% | 5.5\% | 8.0\% | 8.0\% | 9.2\% | 9.0\% | 10.0\% | 9.0\% | 9.8\% | 10.0\% | 12.0\% |
|  | Para-Professional - White collar | 5.8\% | 7.1\% | 7.0\% | 9.1\% | 8.0\% | 9.7\% | 10.0\% | 10.5\% | 9.0\% | 10.0\% | 10.0\% | 11.8\% |
|  | Para-Professional - Blue collar | 6.4\% | 7.8\% | 8.8\% | 10.8\% | 8.0\% | 9.8\% | 10.0\% | 10.4\% | 10.0\% | 10.5\% | 10.0\% | 12.0\% |
|  | Overall* | 5.0\% | 6.8\% | 7.0\% | 8.5\% | 8.0\% | 9.2\% | 9.0\% | 10.0\% | 8.6\% | 10.0\% | 10.0\% | 11.0\% |

* Analysis is based on companies that provided information on overall base salary increase and it is not based on the calculation from the different employee categories.

* Analysis is based on companies that provided information on overall base salary increase and it is not based on the calculation from the different employee categories.

|  |  | Manufacturing |  |  |  | Mining |  |  |  | Mining \& Mining Services |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25thP | Average | Median | 75thP | 25thP | Average | Median | 75thP | 25thP | Average | Median | 75thP |
| 2008 | Head of Organization | 8.0\% | 11.1\% | 10.0\% | 11.0\% | - | 7.7\% | - | - | 9.0\% | 9.6\% | 10.0\% | 11.5\% |
|  | Executives | 9.0\% | 10.8\% | 10.0\% | 13.5\% | 10.8\% | 13.6\% | 11.5\% | 12.8\% | 10.0\% | 12.7\% | 12.0\% | 12.0\% |
|  | Management | 8.5\% | 10.4\% | 10.0\% | 12.3\% | 11.0\% | 12.5\% | 12.0\% | 15.0\% | 10.0\% | 11.8\% | 11.5\% | 13.1\% |
|  | Professional - Sales | 8.3\% | 10.9\% | 11.0\% | 12.3\% | - | 13.0\% | 13.0\% | - | 11.0\% | 12.4\% | 12.0\% | 14.0\% |
|  | Professional - Non Sales | 9.9\% | 11.7\% | 11.0\% | 12.5\% | 11.0\% | 12.1\% | 11.0\% | 14.0\% | 10.0\% | 11.7\% | 11.0\% | 12.3\% |
|  | Para-Professional - White collar | 10.0\% | 12.2\% | 11.0\% | 13.1\% | 11.0\% | 12.0\% | 12.0\% | 14.0\% | 10.0\% | 11.5\% | 11.5\% | 12.0\% |
|  | Para-Professional - Blue collar | 10.0\% | 11.8\% | 11.2\% | 15.0\% | 10.3\% | 11.8\% | 12.0\% | 14.0\% | 10.0\% | 11.4\% | 12.0\% | 12.0\% |
|  | Overall* | 10.0\% | 12.2\% | 11.0\% | 13.4\% | 11.0\% | 12.9\% | 12.0\% | 14.3\% | 10.0\% | 12.1\% | 11.5\% | 12.6\% |
| 2009 | Head of Organization | 6.1\% | 10.1\% | 9.0\% | 13.4\% | - | 7.3\% | - | - | 8.5\% | 9.2\% | 10.0\% | 10.8\% |
|  | Executives | 8.1\% | 10.8\% | 10.0\% | 13.4\% | 9.8\% | 18.4\% | 12.5\% | 15.0\% | 9.8\% | 15.5\% | 11.5\% | 13.5\% |
|  | Management | 8.1\% | 10.1\% | 10.0\% | 12.1\% | 10.0\% | 16.3\% | 12.5\% | 15.0\% | 8.5\% | 13.3\% | 10.0\% | 13.0\% |
|  | Professional - Sales | 6.9\% | 9.3\% | 9.7\% | 11.5\% | - | 12.5\% | 12.5\% | - | 11.0\% | 12.2\% | 12.0\% | 13.0\% |
|  | Professional - Non Sales | 8.6\% | 9.8\% | 9.4\% | 12.1\% | 10.0\% | 15.5\% | 12.0\% | 15.0\% | 9.0\% | 13.5\% | 11.0\% | 13.0\% |
|  | Para-Professional - White collar | 8.5\% | 10.0\% | 10.0\% | 11.9\% | 10.0\% | 15.8\% | 13.0\% | 15.0\% | 10.0\% | 13.7\% | 12.0\% | 13.0\% |
|  | Para-Professional - Blue collar | 10.0\% | 10.6\% | 10.6\% | 12.1\% | 10.5\% | 17.4\% | 13.0\% | 15.0\% | 10.0\% | 14.2\% | 11.0\% | 13.0\% |
|  | Overall* | 7.8\% | 9.8\% | 9.5\% | 12.2\% | 10.0\% | 15.8\% | 12.0\% | 15.0\% | 9.5\% | 13.4\% | 11.0\% | 13.0\% |
| 2010 | Head of Organization | 8.0\% | 7.9\% | 8.0\% | 9.5\% | - | 7.0\% | - | - | 8.0\% | 9.2\% | 10.0\% | 12.0\% |
|  | Executives | 5.0\% | 7.8\% | 8.0\% | 10.0\% | 9.0\% | 10.5\% | 9.5\% | 11.5\% | 9.0\% | 11.0\% | 11.0\% | 12.3\% |
|  | Management | 5.0\% | 7.5\% | 8.0\% | 9.5\% | 8.0\% | 10.5\% | 9.0\% | 12.5\% | 8.3\% | 10.7\% | 10.0\% | 12.8\% |
|  | Professional - Sales | 5.6\% | 7.8\% | 8.0\% | 9.5\% | - | 11.5\% | 11.0\% | - | 10.0\% | 11.8\% | 12.0\% | 13.0\% |
|  | Professional - Non Sales | 7.2\% | 8.1\% | 8.0\% | 9.5\% | 8.5\% | 10.8\% | 10.0\% | 12.5\% | 9.3\% | 11.0\% | 10.5\% | 12.8\% |
|  | Para-Professional - White collar | 8.0\% | 8.9\% | 9.0\% | 10.0\% | 8.5\% | 11.0\% | 10.0\% | 13.0\% | 9.3\% | 11.1\% | 11.0\% | 13.0\% |
|  | Para-Professional - Blue collar | 8.0\% | 8.9\% | 8.0\% | 10.0\% | 9.0\% | 11.1\% | 10.0\% | 13.0\% | 9.8\% | 11.3\% | 11.0\% | 13.0\% |
|  | Overall* | 7.4\% | 8.4\% | 8.0\% | 10.0\% | 8.5\% | 10.8\% | 10.0\% | 12.5\% | 9.5\% | 10.9\% | 10.0\% | 12.5\% |

* Analysis is based on companies that provided information on overall base salary increase and it is not based on the calculation from the different employee categories.

|  |  | Shipping \& Logistics |  |  |  | Telecommunication |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25thP | Average | Median | 75thP | 25thP | Average | Median | 75thP |
| 2008 | Head of Organization | - | 12.0\% | 11.5\% | - | 5.4\% | 8.8\% | 9.3\% | 12.0\% |
|  | Executives | 7.8\% | 10.3\% | 10.5\% | 12.0\% | 6.1\% | 8.5\% | 8.0\% | 11.1\% |
|  | Management | 8.6\% | 11.5\% | 10.5\% | 12.0\% | 4.6\% | 8.3\% | 9.3\% | 12.1\% |
|  | Professional - Sales | 11.0\% | 13.0\% | 12.0\% | 12.5\% | 4.1\% | 8.6\% | 10.8\% | 11.4\% |
|  | Professional - Non Sales | 9.4\% | 12.4\% | 11.5\% | 12.4\% | 4.1\% | 8.4\% | 10.8\% | 12.1\% |
|  | Para-Professional - White collar | 10.0\% | 12.2\% | 11.0\% | 12.0\% | 9.0\% | 10.1\% | 10.6\% | 12.5\% |
|  | Para-Professional - Blue collar | 8.5\% | 10.2\% | 11.3\% | 12.0\% | - | - | - | - |
|  | Overall* | 9.5\% | 12.0\% | 11.5\% | 12.7\% | 8.0\% | 9.9\% | 10.6\% | 11.9\% |
| 2009 | Head of Organization | - | - | - | - | 5.4\% | 8.4\% | 8.6\% | 9.8\% |
|  | Executives | 4.9\% | 9.5\% | 9.7\% | 14.4\% | 7.1\% | 8.5\% | 8.6\% | 9.9\% |
|  | Management | 5.8\% | 9.6\% | 9.7\% | 14.4\% | 7.3\% | 8.8\% | 9.0\% | 10.2\% |
|  | Professional - Sales | 9.4\% | 11.6\% | 11.3\% | 14.4\% | 9.3\% | 10.4\% | 11.0\% | 11.9\% |
|  | Professional - Non Sales | 8.3\% | 10.8\% | 10.0\% | 13.8\% | 7.3\% | 9.3\% | 10.0\% | 11.3\% |
|  | Para-Professional - White collar | 7.8\% | 10.7\% | 10.0\% | 13.8\% | 6.3\% | 9.4\% | 10.4\% | 12.2\% |
|  | Para-Professional - Blue collar | 6.8\% | 8.8\% | 7.2\% | 9.4\% | - | - | - | - |
|  | Overall* | 6.7\% | 9.0\% | 7.2\% | 13.1\% | 8.2\% | 10.1\% | 11.0\% | 12.0\% |
| 2010 | Head of Organization | - | - | - | - | 4.5\% | 7.2\% | 9.0\% | 9.0\% |
|  | Executives | 4.7\% | 9.9\% | 11.5\% | 15.0\% | 4.5\% | 7.2\% | 9.0\% | 9.0\% |
|  | Management | 6.1\% | 10.2\% | 11.5\% | 15.0\% | 4.5\% | 7.2\% | 9.0\% | 9.0\% |
|  | Professional - Sales | 8.3\% | 10.9\% | 12.1\% | 15.0\% | - | 9.1\% | 10.0\% | - |
|  | Professional - Non Sales | 7.2\% | 10.5\% | 11.5\% | 15.0\% | 4.5\% | 8.0\% | 9.0\% | 11.0\% |
|  | Para-Professional - White collar | 8.2\% | 10.8\% | 11.9\% | 15.0\% | - | 7.5\% | 6.8\% | - |
|  | Para-Professional - Blue collar | - | 8.4\% | 7.8\% | - | - | - | - | - |
|  | Overall* | 6.8\% | 10.4\% | 11.5\% | 15.0\% | 6.8\% | 9.3\% | 10.0\% | 11.5\% |

* Analysis is based on companies that provided information on overall base salary increase and it is not based on the calculation from the different employee categories.

Table 130. Base Salary Increases - By industry specific surveys (including Salary Freeze)


* Analysis is based on companies that provided information on overall base salary increase and it is not based on the calculation from the different employee categories.

|  |  | Manufacturing |  |  |  | Shipping \& Logistics |  |  |  | Telecommunication |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25thP | Average | Median | 75thP | 25thP | Average | Median | 75 thP | 25 thP | Average | Median | 75thP |
| 2008 | Head of Organization | 5.0\% | 8.7\% | 9.0\% | 10.0\% | 10.0\% | 9.6\% | 11.0\% | 12.0\% | 5.4\% | 8.8\% | 9.3\% | 12.0\% |
|  | Executives | 8.5\% | 10.1\% | 10.0\% | 13.0\% | 7.8\% | 10.3\% | 10.5\% | 12.0\% | 6.1\% | 8.5\% | 8.0\% | 11.1\% |
|  | Management | 8.5\% | 10.4\% | 10.0\% | 12.3\% | 8.6\% | 11.5\% | 10.5\% | 12.0\% | 4.6\% | 8.3\% | 9.3\% | 12.1\% |
|  | Professional - Sales | 8.3\% | 10.9\% | 11.0\% | 12.3\% | 11.0\% | 13.0\% | 12.0\% | 12.5\% | 4.1\% | 8.6\% | 10.8\% | 11.4\% |
|  | Professional - Non Sales | 9.9\% | 11.7\% | 11.0\% | 12.5\% | 9.4\% | 12.4\% | 11.5\% | 12.4\% | 4.1\% | 8.4\% | 10.8\% | 12.1\% |
|  | Para-Professional - White collar | 10.0\% | 12.2\% | 11.0\% | 13.1\% | 8.4\% | 11.0\% | 10.7\% | 12.0\% | 9.0\% | 10.1\% | 10.6\% | 12.5\% |
|  | Para-Professional - Blue collar | 10.0\% | 11.8\% | 11.2\% | 15.0\% | 8.5\% | 10.2\% | 11.3\% | 12.0\% | - | - | - | - |
|  | Overall* | 10.0\% | 12.2\% | 11.0\% | 13.4\% | 9.5\% | 12.0\% | 11.5\% | 12.7\% | 8.0\% | 9.9\% | 10.6\% | 11.9\% |
| 2009 | Head of Organization | 3.0\% | 7.9\% | 7.3\% | 12.3\% | 0.0\% | 6.0\% | 0.0\% | 15.0\% | 5.4\% | 8.4\% | 8.6\% | 9.8\% |
|  | Executives | 1.8\% | 7.9\% | 9.0\% | 12.1\% | 0.0\% | 5.7\% | 3.9\% | 11.1\% | 4.5\% | 7.6\% | 8.2\% | 9.9\% |
|  | Management | 2.0\% | 7.4\% | 9.0\% | 12.0\% | 0.0\% | 5.8\% | 4.2\% | 11.1\% | 3.8\% | 7.0\% | 8.6\% | 9.8\% |
|  | Professional - Sales | 4.5\% | 7.4\% | 9.0\% | 10.7\% | 0.0\% | 7.7\% | 9.2\% | 12.5\% | 7.3\% | 9.1\% | 10.8\% | 11.9\% |
|  | Professional - Non Sales | 5.8\% | 7.8\% | 9.0\% | 11.0\% | 1.7\% | 7.6\% | 8.3\% | 11.9\% | 3.8\% | 7.4\% | 8.6\% | 11.0\% |
|  | Para-Professional - White collar | 5.6\% | 7.9\% | 9.0\% | 11.2\% | 1.7\% | 7.5\% | 7.8\% | 11.9\% | 3.5\% | 7.3\% | 8.2\% | 11.3\% |
|  | Para-Professional - Blue collar | 7.3\% | 8.2\% | 10.0\% | 11.5\% | 6.8\% | 8.8\% | 7.2\% | 9.4\% | - | - | - | - |
|  | Overall* | 5.3\% | 7.8\% | 8.8\% | 11.7\% | 3.3\% | 7.2\% | 6.9\% | 11.2\% | 4.0\% | 8.3\% | 9.6\% | 11.6\% |
| 2010 | Head of Organization | 5.7\% | 6.8\% | 8.0\% | 9.0\% | 7.5\% | 10.0\% | 15.0\% | 15.0\% | 4.5\% | 7.2\% | 9.0\% | 9.0\% |
|  | Executives | 5.0\% | 7.0\% | 8.0\% | 9.5\% | 3.3\% | 8.5\% | 8.0\% | 15.0\% | 3.8\% | 6.0\% | 6.8\% | 9.0\% |
|  | Management | 5.0\% | 7.5\% | 8.0\% | 9.5\% | 4.2\% | 8.8\% | 8.0\% | 15.0\% | 3.8\% | 6.0\% | 6.8\% | 9.0\% |
|  | Professional - Sales | 5.6\% | 7.8\% | 8.0\% | 9.5\% | 5.5\% | 9.3\% | 9.2\% | 15.0\% | - | 9.1\% | 10.0\% | - |
|  | Professional - Non Sales | 7.2\% | 8.1\% | 8.0\% | 9.5\% | 5.0\% | 9.0\% | 8.0\% | 15.0\% | 3.8\% | 6.7\% | 6.8\% | 10.5\% |
|  | Para-Professional - White collar | 8.0\% | 8.9\% | 9.0\% | 10.0\% | 5.5\% | 9.3\% | 8.8\% | 15.0\% | 3.5\% | 6.0\% | 4.5\% | 9.0\% |
|  | Para-Professional - Blue collar | 8.0\% | 8.9\% | 8.0\% | 10.0\% | 6.5\% | 8.4\% | 7.8\% | 9.8\% | - | - | - | - |
|  | Overall* | 7.4\% | 8.4\% | 8.0\% | 10.0\% | 4.7\% | 8.9\% | 8.0\% | 15.0\% | 4.3\% | 8.1\% | 9.5\% | 11.3\% |

* Analysis is based on companies that provided information on overall base salary increase and it is not based on the calculation from the different employee categories.


## Variable Pay - By Industry Specific Surveys

Table 131. Variable pay based on performance, as percentage of base salary - By industry specific surveys

|  |  | Automotive |  |  |  | Chemical |  |  |  | Consumer Goods |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25thP | Average | Median | 75thP | 25thP | Average | Median | 75thP | 25thP | Average | Median | 75thP |
| 2008 | Head of Organization | - | - | - | - | 13.0\% | 22.2\% | 20.0\% | 27.5\% | 13.5\% | 27.0\% | 18.0\% | 38.7\% |
|  | Executives | 13.8\% | 29.5\% | 17.0\% | 46.0\% | 13.1\% | 21.4\% | 20.5\% | 26.1\% | 16.1\% | 27.4\% | 23.0\% | 37.9\% |
|  | Management - Sales | 9.3\% | 19.9\% | 11.9\% | 28.1\% | 12.8\% | 24.8\% | 17.6\% | 24.8\% | 15.0\% | 23.7\% | 21.2\% | 27.0\% |
|  | Management - Non Sales | 15.4\% | 24.3\% | 17.0\% | 34.5\% | 12.0\% | 15.5\% | 15.1\% | 18.4\% | 13.0\% | 19.8\% | 17.5\% | 23.2\% |
|  | Professional - Sales | - | 26.9\% | 26.9\% | - | 11.8\% | 28.6\% | 15.0\% | 24.6\% | 15.0\% | 26.1\% | 19.4\% | 30.1\% |
|  | Professional - Non Sales | 9.4\% | 24.1\% | 18.4\% | 40.3\% | 11.0\% | 13.0\% | 13.0\% | 15.1\% | 9.9\% | 14.5\% | 15.0\% | 17.7\% |
|  | Para-Professional - White collar | 25.5\% | 37.6\% | 39.4\% | 46.0\% | 9.4\% | 12.3\% | 12.0\% | 14.0\% | 11.0\% | 15.9\% | 15.0\% | 21.2\% |
|  | Para-Professional - Blue collar | 23.0\% | 30.6\% | 32.9\% | 43.0\% | 8.6\% | 11.9\% | 12.0\% | 14.2\% | 7.9\% | 16.8\% | 13.6\% | 24.1\% |
|  | Overall* | 18.1\% | 27.1\% | 21.0\% | 36.1\% | 12.5\% | 17.7\% | 15.4\% | 22.3\% | 13.9\% | 19.4\% | 18.0\% | 25.0\% |
| 2009 | Head of Organization | - | - | - | - | 14.0\% | 21.7\% | 20.0\% | 28.8\% | 15.0\% | 31.5\% | 20.0\% | 40.0\% |
|  | Executives | 15.4\% | 20.6\% | 16.8\% | 19.2\% | 15.0\% | 19.6\% | 20.0\% | 22.0\% | 15.0\% | 24.6\% | 24.7\% | 30.0\% |
|  | Management - Sales | 16.8\% | 26.8\% | 21.0\% | 21.4\% | 15.0\% | 20.0\% | 17.3\% | 20.0\% | 15.0\% | 22.4\% | 19.3\% | 28.4\% |
|  | Management - Non Sales | 15.8\% | 22.0\% | 18.0\% | 32.5\% | 14.3\% | 15.5\% | 15.4\% | 18.0\% | 11.0\% | 16.5\% | 15.0\% | 21.4\% |
|  | Professional - Sales | - | 44.4\% | 39.2\% | - | 11.4\% | 19.0\% | 15.0\% | 20.5\% | 11.1\% | 26.5\% | 19.2\% | 30.0\% |
|  | Professional - Non Sales | 15.8\% | 19.3\% | 16.9\% | 21.4\% | 9.9\% | 12.7\% | 12.3\% | 15.1\% | 8.0\% | 13.3\% | 10.5\% | 15.3\% |
|  | Para-Professional - White collar | 21.8\% | 38.8\% | 30.4\% | 47.5\% | 8.4\% | 11.6\% | 11.8\% | 15.0\% | 7.7\% | 16.9\% | 11.0\% | 21.4\% |
|  | Para-Professional - Blue collar | 21.4\% | 29.4\% | 22.9\% | 38.0\% | 7.8\% | 11.2\% | 11.5\% | 15.0\% | 8.5\% | 14.9\% | 11.8\% | 20.8\% |
|  | Overall* | 18.3\% | 24.5\% | 21.4\% | 31.4\% | 10.1\% | 15.9\% | 15.0\% | 18.5\% | 11.5\% | 19.3\% | 17.0\% | 21.4\% |
| 2010 | Head of Organization | - | - | - | - | 10.4\% | 19.4\% | 16.3\% | 27.8\% | 15.8\% | 29.4\% | 20.5\% | 40.0\% |
|  | Executives | - | 27.6\% | 20.9\% | - | 11.5\% | 18.1\% | 20.0\% | 22.0\% | 18.5\% | 24.7\% | 23.9\% | 29.6\% |
|  | Management - Sales | - | 17.2\% | 19.1\% | - | 14.5\% | 19.5\% | 18.0\% | 21.5\% | 15.0\% | 21.6\% | 18.6\% | 23.1\% |
|  | Management - Non Sales | 16.8\% | 27.3\% | 25.0\% | 41.0\% | 10.8\% | 13.4\% | 15.0\% | 17.3\% | 11.3\% | 16.7\% | 15.0\% | 21.2\% |
|  | Professional - Sales | - | 41.5\% | - | - | 10.5\% | 15.8\% | 14.0\% | 20.0\% | 10.3\% | 24.6\% | 17.0\% | 30.0\% |
|  | Professional - Non Sales | 16.8\% | 22.7\% | 18.0\% | 25.0\% | 8.8\% | 11.0\% | 11.0\% | 14.1\% | 9.2\% | 14.2\% | 11.5\% | 15.8\% |
|  | Para-Professional - White collar | 21.4\% | 40.2\% | 25.0\% | 46.0\% | 8.3\% | 10.8\% | 10.5\% | 13.1\% | 7.7\% | 15.9\% | 10.0\% | 15.8\% |
|  | Para-Professional - Blue collar | - | 25.4\% | 23.2\% | - | 8.0\% | 10.3\% | 10.0\% | 13.1\% | 10.0\% | 15.0\% | 11.0\% | 15.0\% |
|  | Overall* | 18.0\% | 27.2\% | 23.2\% | 37.8\% | 10.0\% | 14.0\% | 14.3\% | 15.2\% | 11.5\% | 18.8\% | 16.0\% | 20.4\% |

* Analysis is based on companies that provided information on overall variable pay and it is not based on the calculation from the different employee categories.

* Analysis is based on companies that provided information on overall variable pay and it is not based on the calculation from the different employee categories.

|  |  | Manufacturing |  |  |  | Mining |  |  |  | Mining \& Mining Services |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25thP | Average | Median | 75thP | 25thP | Average | Median | 75 thP | 25thP | Average | Median | 75thP |
| 2008 | Head of Organization | 15.3\% | 20.4\% | 21.5\% | 24.8\% | - | 44.3\% | - | - | 15.0\% | 32.8\% | 21.2\% | 30.0\% |
|  | Executives | 15.0\% | 17.7\% | 16.3\% | 22.3\% | 13.3\% | 35.5\% | 26.9\% | 48.3\% | 10.0\% | 27.5\% | 17.6\% | 28.8\% |
|  | Management - Sales | 15.0\% | 22.6\% | 19.0\% | 28.4\% | - | - | - | - | - | 34.0\% | - | - |
|  | Management - Non Sales | 7.7\% | 13.5\% | 13.1\% | 16.7\% | 11.7\% | 31.1\% | 28.8\% | 38.0\% | 8.7\% | 28.7\% | 18.6\% | 34.7\% |
|  | Professional - Sales | 14.9\% | 27.3\% | 28.9\% | 31.3\% | - | - | - | - | - | 29.5\% | - | - |
|  | Professional - Non Sales | 7.4\% | 12.5\% | 8.3\% | 16.0\% | 11.7\% | 30.8\% | 28.8\% | 39.2\% | 8.4\% | 26.5\% | 15.0\% | 37.1\% |
|  | Para-Professional - White collar | 6.5\% | 13.7\% | 8.3\% | 16.7\% | 9.2\% | 30.7\% | 30.4\% | 43.1\% | 8.3\% | 26.0\% | 15.0\% | 40.0\% |
|  | Para-Professional - Blue collar | 6.4\% | 11.6\% | 7.9\% | 15.4\% | 15.8\% | 39.0\% | 36.5\% | 58.8\% | 8.5\% | 31.0\% | 21.2\% | 51.0\% |
|  | Overall* | 12.0\% | 17.9\% | 15.5\% | 25.3\% | 10.4\% | 30.3\% | 29.6\% | 36.9\% | 8.3\% | 27.1\% | 14.0\% | 33.0\% |
| 2009 | Head of Organization | 17.0\% | 22.1\% | 23.5\% | 25.0\% | - | 42.6\% | 30.0\% | - | 16.0\% | 31.7\% | 19.2\% | 30.0\% |
|  | Executives | 15.0\% | 16.7\% | 16.0\% | 22.2\% | 15.0\% | 31.2\% | 30.0\% | 33.3\% | 15.1\% | 26.2\% | 18.0\% | 31.3\% |
|  | Management - Sales | 14.8\% | 21.3\% | 17.7\% | 26.0\% | - | - | - | - | - | 23.3\% | - | - |
|  | Management - Non Sales | 7.6\% | 10.9\% | 9.2\% | 15.3\% | 8.0\% | 26.7\% | 25.0\% | 31.7\% | 13.3\% | 26.0\% | 18.0\% | 31.0\% |
|  | Professional - Sales | 14.9\% | 25.2\% | 20.2\% | 30.8\% | - | - | - | - | - | 18.3\% | - |  |
|  | Professional - Non Sales | 7.2\% | 10.1\% | 8.2\% | 15.1\% | 7.7\% | 26.5\% | 20.0\% | 33.0\% | 9.4\% | 24.1\% | 16.0\% | 32.1\% |
|  | Para-Professional - White collar | 6.4\% | 11.4\% | 8.2\% | 15.5\% | 7.7\% | 25.7\% | 15.0\% | 31.7\% | 7.7\% | 23.6\% | 15.0\% | 30.9\% |
|  | Para-Professional - Blue collar | 6.3\% | 9.1\% | 7.7\% | 11.9\% | 9.4\% | 28.2\% | 20.0\% | 34.2\% | 8.3\% | 29.7\% | 15.2\% | 28.8\% |
|  | Overall* | 11.0\% | 16.7\% | 15.0\% | 20.0\% | 7.7\% | 25.8\% | 20.0\% | 31.9\% | 10.6\% | 26.0\% | 16.3\% | 31.0\% |
| 2010 | Head of Organization | 17.0\% | 22.3\% | 23.5\% | 25.0\% | - | 50.3\% | - | - | 16.7\% | 39.7\% | 30.8\% | 40.0\% |
|  | Executives | 15.0\% | 18.1\% | 18.4\% | 22.3\% | 30.4\% | 41.8\% | 32.5\% | 43.3\% | 17.5\% | 33.4\% | 30.4\% | 32.9\% |
|  | Management - Sales | 15.0\% | 22.9\% | 18.0\% | 26.0\% | - | - | - | - | - | 23.3\% | - | - |
|  | Management - Non Sales | 7.6\% | 12.4\% | 11.5\% | 16.5\% | 25.0\% | 34.4\% | 30.8\% | 36.0\% | 16.0\% | 32.0\% | 25.0\% | 33.9\% |
|  | Professional - Sales | 14.9\% | 26.2\% | 25.0\% | 30.8\% | - | - | - | - | - | 18.3\% | - | - |
|  | Professional - Non Sales | 7.2\% | 10.9\% | 8.2\% | 15.3\% | 20.0\% | 34.2\% | 31.7\% | 38.5\% | 15.2\% | 29.9\% | 25.0\% | 35.7\% |
|  | Para-Professional - White collar | 6.4\% | 12.2\% | 8.2\% | 15.8\% | 15.0\% | 33.3\% | 30.0\% | 46.2\% | 11.3\% | 29.5\% | 27.5\% | 42.6\% |
|  | Para-Professional - Blue collar | 6.3\% | 9.9\% | 7.7\% | 11.7\% | 13.8\% | 34.0\% | 27.5\% | 42.5\% | 10.0\% | 36.1\% | 25.0\% | 38.7\% |
|  | Overall* | 11.8\% | 18.4\% | 17.5\% | 25.0\% | 20.0\% | 33.2\% | 30.8\% | 32.3\% | 15.2\% | 32.2\% | 25.0\% | 32.0\% |

[^0]|  |  | Shipping \& Logistics |  |  |  | Telecommunication |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 25thP | Average | Median | 75thP | 25thP | Average | Median | 75thP |
| 2008 | Head of Organization | - | 31.9\% | - | - | - | 29.5\% | 23.7\% | - |
|  | Executives | 17.1\% | 22.6\% | 23.5\% | 30.0\% | 17.9\% | 27.3\% | 22.2\% | 30.6\% |
|  | Management - Sales | 15.1\% | 32.6\% | 20.0\% | 33.6\% | 20.9\% | 34.5\% | 28.4\% | 44.9\% |
|  | Management - Non Sales | 11.1\% | 15.9\% | 13.0\% | 16.0\% | 17.9\% | 25.9\% | 22.2\% | 30.4\% |
|  | Professional - Sales | 15.8\% | 34.0\% | 16.9\% | 43.6\% | 20.9\% | 37.1\% | 31.1\% | 51.6\% |
|  | Professional - Non Sales | 10.0\% | 15.7\% | 14.3\% | 16.5\% | 17.9\% | 27.3\% | 22.2\% | 31.0\% |
|  | Para-Professional - White collar | 10.9\% | 17.7\% | 15.1\% | 19.8\% | 20.7\% | 29.1\% | 23.1\% | 34.4\% |
|  | Para-Professional - Blue collar | 8.1\% | 19.1\% | 13.1\% | 29.9\% | - | - | - | - |
|  | Overall* | 12.0\% | 20.0\% | 14.3\% | 26.3\% | 19.2\% | 32.2\% | 26.0\% | 43.8\% |
| 2009 | Head of Organization | - | 22.0\% | 18.6\% | - | - | 23.2\% | 23.7\% | - |
|  | Executives | 14.3\% | 19.7\% | 23.0\% | 24.0\% | 17.9\% | 28.1\% | 23.7\% | 36.3\% |
|  | Management - Sales | 14.3\% | 26.3\% | 19.2\% | 23.0\% | 20.9\% | 48.1\% | 29.5\% | 57.4\% |
|  | Management - Non Sales | 10.7\% | 13.9\% | 13.8\% | 15.8\% | 17.9\% | 28.0\% | 23.7\% | 36.3\% |
|  | Professional - Sales | 12.4\% | 27.3\% | 16.9\% | 22.3\% | 20.9\% | 53.1\% | 29.5\% | 58.6\% |
|  | Professional - Non Sales | 8.4\% | 13.7\% | 14.6\% | 15.9\% | 17.9\% | 28.0\% | 23.7\% | 36.3\% |
|  | Para-Professional - White collar | 7.7\% | 15.1\% | 15.0\% | 16.9\% | 20.7\% | 30.0\% | 26.0\% | 39.6\% |
|  | Para-Professional - Blue collar | 7.7\% | 14.2\% | 9.2\% | 15.3\% | - | - | - | - |
|  | Overall* | 10.7\% | 15.3\% | 14.3\% | 23.0\% | 19.2\% | 36.9\% | 26.0\% | 50.2\% |
| 2010 | Head of Organization | - | - | - | - | - | 23.2\% | 23.7\% | - |
|  | Executives | 20.8\% | 22.6\% | 23.0\% | 23.8\% | 16.5\% | 24.6\% | 21.4\% | 29.5\% |
|  | Management - Sales | 17.0\% | 33.1\% | 21.5\% | 24.1\% | 20.3\% | 47.6\% | 26.0\% | 54.0\% |
|  | Management - Non Sales | 12.8\% | 15.4\% | 15.3\% | 18.0\% | 16.5\% | 24.6\% | 21.4\% | 29.5\% |
|  | Professional - Sales | 15.7\% | 34.4\% | 20.0\% | 37.3\% | 20.3\% | 53.1\% | 26.0\% | 54.0\% |
|  | Professional - Non Sales | 15.2\% | 16.0\% | 16.0\% | 17.6\% | 19.8\% | 26.4\% | 23.7\% | 31.3\% |
|  | Para-Professional - White collar | 15.3\% | 17.7\% | 16.5\% | 21.5\% | 21.4\% | 29.3\% | 26.0\% | 33.0\% |
|  | Para-Professional - Blue collar | - | 18.8\% | 16.1\% | - | - | - | - | - |
|  | Overall* | 15.5\% | 19.1\% | 19.5\% | 23.1\% | 17.9\% | 35.2\% | 23.7\% | 43.5\% |

* Analysis is based on companies that provided information on overall variable pay and it is not based on the calculation from the different employee categories.


[^0]:    * Analysis is based on companies that provided information on overall variable pay and it is not based on the calculation from the different employee categories.

